



URGENT

NOTIFICATION FOR PROVIDERS

ZixSecure Emails Issue

Trillium Health Resources is experiencing issues with secure emails sent via ZixSecure not delivering successfully to the recipient. IT is working with the secure email provider Zix Corp to resolve the issues with deliveries. Our checkwrite has processed successfully, however you may not receive your EFT remittance as expected via secure email. We will send notification as soon as this issue is resolved.

Thank you for your patience and attention to this matter.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

