



URGENT

NOTIFICATION FOR PROVIDERS

Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility

Effective Dec. 1, 2021, the Department will implement the Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility. Any emergency closure of a residential care or treatment facility that results in the displacement of residents requires prompt, appropriate and well-coordinated actions. Response Teams are activated only in the event of an emergency facility closure, when a license revocation is in effect, or other sudden closure. The roles and responsibilities of each Response Team member is detailed in the guide. DHHS is committed to assisting local management entities/managed care organizations, provider agencies and other local partners in anticipating and preparing for those situations.

If you have any questions, please contact Stacie Forrest at 984-236-5076 or stacie.forrest@dhhs.nc.gov.

-  [Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility.](#)
-  [JCB#405](#)

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

