



URGENT

NOTIFICATION FOR PROVIDERS

Provider Direct System Update

Trillium Health Resources would like to make you aware:

The Trillium Health Resources IT staff would like to notify you that Midnight Saturday Night (**November 27, 2021**) until approximately 3:00 p.m. Sunday (**November 28, 2021**) the Provider Direct System will be updated as part of our monthly schedule.

There **will be** System Downtime during the upgrade process, so we ask that you please plan accordingly.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

Urgent Notifications for Network Providers

