



URGENT

NOTIFICATION FOR PROVIDERS

ATTENTION PROVIDERS

PROVIDER DIRECT MAINTENANCE

Today, October 23rd from 5:00 – 5:30 p.m. EST, Trillium will be performing required “emergency” maintenance, which will cause the Provider Direct 7.0.x system to be down during that time.

We ask that you please plan accordingly. This service outage supports Trillium’s IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact: IT.Support@TrilliumNC.org.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

