



# URGENT

## NOTIFICATION FOR PROVIDERS

### TAILORED PLAN PROVIDERS

#### TAILORED PLAN BEHAVIORAL HEALTH ERROR MESSAGES FOR EDI AND PROVIDER DIRECT

Trillium posted the revised Tailored Plan and Medicaid Direct Claim Submission Protocol Monday, 10/7/2024. Unfortunately, an unforeseen issue arose and the Tailored Plan Behavioral Health error messages for EDI and Provider Direct will not be deployed until October 16, 2024. Trillium apologizes for any inconvenience.

Please submit any questions to [ClaimsSupport@TrilliumNC.org](mailto:ClaimsSupport@TrilliumNC.org).

**DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact: [ClaimsSupport@TrilliumNC.org](mailto:ClaimsSupport@TrilliumNC.org)**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

