



URGENT

NOTIFICATION FOR PROVIDERS

NC Medicaid Tailored Plan Rollout

NC MEDICAID CHANGED THE START DATE FOR TAILORED PLANS

To ensure beneficiaries can seamlessly receive care on day one, the North Carolina Department of Health and Human Services (NCDHHS) will delay the implementation of the NC Medicaid Managed Care Behavioral Health and Intellectual/ Developmental Disabilities Tailored Plans (Tailored Plans) until April 1, 2023.

Tailored Plans, originally scheduled to launch Dec. 1, 2022, will provide the same services as Standard Plans in NC Medicaid Managed Care and will also provide additional specialized services for individuals with significant behavioral health conditions, Intellectual/Developmental Disabilities (I/DDs), and traumatic brain injury (TBI).

The delayed start of Tailored Plans allows Local Management Entity/Managed Care Organizations (LME/MCOs), which will operate the Tailored Plans, more time to contract with additional providers to support member choice and to validate that data systems are working appropriately. The decision is supported by the leadership of the state's six LME/MCOs.

Please continue to check the NC Medicaid webpage for additional updates.

NC Medicaid will also be hosting a webinar on Friday, Sept. 30, from 1:00 – 2:00 p.m. to provide additional information.

- 🌱 Please use this link to join the webinar via Microsoft Teams Live Event.
- 🌱 We recommend downloading the application rather than joining from your browser.
- 🌱 There will be an opportunity for attendees to submit questions during the event and a recording of the webinar will be available on the NC Medicaid Behavioral Health I/DD Tailored Plan webpage.

Thank you for your ongoing partnership.

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