



URGENT

NOTIFICATION FOR PROVIDERS

ALL PROVIDERS

CLAIM EMAILS

To assist providers and have a faster response time, Trillium Claims Department is streamlining the avenues in which a provider can submit claim questions to Trillium and prevent delays due to multiple email addresses being used to request the same information. Effective immediately, the Claims Department will be utilizing one email address for all claims questions – ClaimsSupport@TrilliumNC.org.

Trillium will discontinue the following email address for claim questions from providers:

- 🌱 Claims2@TrilliumNC.org,
- 🌱 Claims@TrilliumNC.org and
- 🌱 Claimsspecialist@TrilliumNC.org.

Please continue to submit your claims related questions to ClaimsSupport@TrilliumNC.org or call the Provider Support Services Line at 1-855-250-1539.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to ClaimsSupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

