



# URGENT

## NOTIFICATION FOR PROVIDERS

### ATTENTION PROVIDERS

#### CLAIMS PROCESSING

Trillium identified an issue which occurred on 9/2/2025 and 9/8/2025 where some claims accepted by Trillium did not complete adjudication.

Trillium has completed adjudication on these claims as of 9/11/2025 and no additional action by providers is needed at this time. Trillium apologizes for any inconvenience and appreciates your partnership.

**DO NOT REPLY** to this email as this is an unmonitored email address. If you have any questions, please contact: [ClaimsSupport@TrilliumNC.org](mailto:ClaimsSupport@TrilliumNC.org).

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

