



URGENT

NOTIFICATION FOR PROVIDERS

ATTENTION PROVIDERS

NEW CLAIM EDIT

On 9/25/2025 a new edit will be released into the Trillium Behavioral Health I/DD Claims Processing system. This edit will validate that the Service Facility Location NPI submitted on Medicaid claims are active on the date of service according to the North Carolina Department of Health and Human Services Provider Enrollment File (PEF) and in accordance with Encounter Data Submission Guidelines.

Reason Code	Reason Code Description
1147	Service facility location is not valid or could not be mapped to one SFL

To ensure your claim is not denied, providers will need to review and validate their NCTracks provider profile is up to date.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact: ClaimsSupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

