



# URGENT

## NOTIFICATION FOR PROVIDERS

### ATTENTION LEGACY EASTPOINTE PROVIDERS

#### ITRANSACT SYSTEM DOWN

The legacy Eastpointe iTransact system will be down tonight, Sept. 6, 2024, starting at 10:00 pm for **server maintenance**. The system will be available again by 5:00 am tomorrow Sept. 7, 2024.

**Please ensure you have saved your information and are logged out by 9:45 pm.**

Thank you for your patience.

**DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to [IT.Support@TrilliumNC.org](mailto:IT.Support@TrilliumNC.org).**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

