



URGENT

NOTIFICATION FOR PROVIDERS

ALL PROVIDERS

IRIS WILL BE UNAVAILABLE

IRIS will be unavailable on Thursday, September 5 from 5 p.m. to 6 p.m. for an IRIS system update.

IRIS reports are still due within 72 clock hours from the time that the provider learns of an incident, providers may obtain a hard copy of the report from the [IRIS website](#) before Thursday afternoon or [print forms from the DHHS website](#).

Reports and/or questions can be submitted to IncidentReporting@TrilliumNC.org. Providers will still need to enter the report into IRIS once the system is available.

Reports to be filed with DHSR Healthcare Personnel Registry should be faxed to HCPR within specified timeframes at 919-733-3207. Reports regarding Deaths (suicide, homicide/violence, accident or restraint) in a licensed facility should be reported to DHSR Complaint Intake Unit via fax at 919-715-7724.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

