



Urgent Notification

for Providers

Trillium Would Like to Make you Aware

Credit Memo Report

We are pleased to inform you that a new Credit Memo Report has been implemented and will be available in your provider folders starting August 20.

Providers will receive a Credit Memo Report along with the RA and 835 remittance advice. The Credit Memo Report will include detailed information related to all credit memo activity associated with the corresponding EFT number

Important Note

Some fields included in this report may not be familiar. To assist with interpretation, we have included a brief definition guide below.

Credit Memo Report – Field Definitions

- **pat_control_no_source_id** – The patient control number for the original claim on which the credit memo was generated.
- **claim_mst_source_id** – The claim master ID for the original claim on which the credit memo was generated
- **source_claim_adj_id** – The claim adjudication ID for the original claim on which the credit memo was generated
- **crd_memo_amt** – The total dollar amount of the credit memo that was generated.
- **pat_control_no_apply_to_id** – The patient control number for the claim to which the credit memo was applied.
- **claim_mst_apply_to_id** – The claim master ID for the claim to which the credit memo was applied.

- **apply_to_claim_adj_id** – The claim adjudication ID for the claim to which the credit memo was applied.
- **apply_amt** – The portion of the credit memo amount that was applied to the associated claim.
- **crd_dt** – The date credit memo was generated.

Additional Information

- If a Credit Memo Report is not present for a given EFT, this indicates there were no credit adjustments for that payment.
- Providers should review both the report and their corresponding 835/Remittance Advice for complete reconciliation.

DO NOT REPLY to this email as this is an unmonitored email address. If you have questions regarding this new report or requiring assistance interpreting specific fields, please reach out to our support team at ClaimsSupport@TrilliumNC.org.

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