



URGENT

NOTIFICATION FOR PROVIDERS

Attention: All Providers

ISSUE ACCESSING MEMBER DATA IN PROVIDER DIRECT

Good Afternoon,

We are currently experiencing an issue affecting access to Member data in Provider Direct.

IT is actively working to resolve this issue and will notify you as soon as the issue is resolved.

Thank you for your patience and attention to this matter.

Trillium IT Department

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please email IT.Support@trilliumnc.org .

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

