



URGENT

NOTIFICATION FOR PROVIDERS

Attention: Tailored Care Management Providers (AMH+/CMA)

IMPORTANT REMINDER: 1915I ASSESSMENTS AND TCM PROVIDER RESPONSIBILITIES

Trillium would like to remind all TCM Providers that all AMH+ and CMAs are required to complete initial 1915i Assessments and annual 1915i reassessments. AMH+ and CMAs are also required to submit authorization requests using the [1915i Service Authorization Request Form](#) for 1915i Services on behalf of the 1915i Service Provider. It is critical that these actions are taken to ensure Members have access to medically necessary services in a timely manner. Delays in ensuring Members can access needed 1915i services pose a risk to Member health and safety. Failure to ensure timely access to care may result in provider sanctions.

For additional information, please reference the following links as well as the attached guidance document we have previously shared with TCM Providers:

 [NC Medicaid Managed Care Provider Playbook Fact Sheet](#)

 [Clinical Communication Bulletin #56](#)

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to email ClaimsSupport@TrilliumNC.org or call 1-855-250-1539

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

