



URGENT

NOTIFICATION FOR PROVIDERS

ATTENTION PROVIDERS

PROVIDER DIRECT PERFORMANCE ISSUES RESOLVED

Trillium has been diligently working to resolve the performance issues to Provider Direct. At this time, the issues appear to be remediated. Please note that on Saturday (3/18/23) Trillium will be doing some additional performance maintenance so any users in the system may experience some latency in performance

Thank you for your attention to this communication Please reach out to PDsupport@Trilliumnc.org if you experience any additional performance issues..

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

