



Urgent Notification

for Providers

Trillium Would Like to Make you Aware

Issue with claims not complete adjudication:

Trillium identified an issue which occurred on 2/2/2026 where some claims accepted by Trillium did not complete adjudication. No additional action is needed by providers at this time as we are working diligently to get the claims processed and anticipate completion by 2/19/2026.

For any claims related questions please contact ClaimsSupport@TrilliumNC.org.

Thank you,

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to ClaimsSupport@TrilliumNC.org

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

