Trillium
HEALTH RESOURCES

URGENT
NOTIFICATION FOR PROVIDERS

ATTENTION PROVIDERS

TRILLIUM WOULD LIKE TO MAKE YOU AWARE:

IT is aware of current system performance issues (2/3/2025) due to business-critical background processes which are running. We expect that performance will go back to normal once the current processes complete, but we cannot currently estimate when that will be.

For now, we appreciate your patience and ask that you refrain from submitting KACE tickets pertaining to the system performance.

Thank you for your attention and patience.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please contact: IT.Support@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS