Trillium HEALTH RESOURCES

URGENT
NOTIFICATION FOR PROVIDERS

Provider Direct 5.4 System Update

Trillium Health Resources would like to make you aware:

On January 28, 2021 we will be doing updates to the Provider Direct 5.4 system from 5:00-8:00 p.m.

There is a possibility of system downtime during these updates, so we ask that you please plan accordingly. This service outage supports Trillium's IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

View Current or Past Communications

REMINDER: Please be sure to check your junk/spam mail for any provider directory requests. We have found that some of these requests are being sent to those junk boxes.