



URGENT

NOTIFICATION FOR PROVIDERS

Provider Direct and Claims SFTP Update

TRILLIUM HEALTH RESOURCES WOULD LIKE TO MAKE YOU AWARE:

Friday, 1/27/2023, between the hours of 5PM and 9PM, we will be installing updates to our Claims SFTP server.

Trillium's Provider Direct and Claims SFTP will be offline during these updates, so we ask that you please plan accordingly. This service outage supports Trillium's IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to provide the highest level of security for our member data.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

