



# URGENT

## NOTIFICATION FOR PROVIDERS

### ALL PROVIDERS WITH DIRECT CARE WORKER (DCW) RATE INCREASES

Trillium has begun reprocessing some claims impacted by DCW rate increases. Some providers may notice credit memos on their RAs this week for claims that denied in error. These claims are currently being reprocessed and the updated payment amounts should be reflected on a future checkwrite. No action is needed from our providers at this time.

DO NOT REPLY to this email as this is an unmonitored email address. If you have questions, please contact the Provider Support Service Line at 1-855-250-1539.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)



