



URGENT

NOTIFICATION FOR PROVIDERS

RA's and 355 Files

DELAY RA'S AND 835 FILES:

Due to holiday hours and check cycles, we are experiencing some alterations with this week's check-write, including RAs and 835s.

This week's check-write was handled in a manner that produced multiple EFTs to avoid any delays in payments. With that said, you may receive up to three separate payments and corresponding RAs/835s with a delay in receiving the RAs and 835s.

In addition, there may be some instances where an RA you have previously acknowledged and received payment for may have a date stamp for today.

As a reminder, the check-write schedule reflected a change in payment date due to bank closures on January 1, 2025. Thanks for your understanding and we apologize for any inconvenience.

Trillium Provider Support Services: 1-855-250-1539

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

