



SPECIAL ANNOUNCEMENT ACTION REQUIRED FOR CERTAIN PHYSICAL HEALTH PROVIDERS

Action Required: Submit Financial Forms

If your organization is a physical health provider that began participating in Trillium's network through CCH and has not completed a separate contracting process directly with Trillium, you must submit the required financial forms directly to Trillium as soon as possible.

Submit your forms here: [Trillium Provider Setup Form](#)

Why Is This Required?

When your organization joined Trillium's network through its existing agreement with CCH, your financial documentation was not provided to Trillium, including required documents such as the W-9 form.

Trillium needs this information to complete your provider financial setup and process payments.

Important: Impact on Payments

To avoid payment delays, please complete this requirement by November 6, 2026.

Who Does Not Need to Take Action?

Tailored Plan behavioral health providers do not need to submit financial forms. These providers are already contracted with Trillium, and no additional financial documentation is required at this time.

Have Questions or Need Assistance?

If you are unsure whether this requirement applies to your organization or need help completing the forms, Trillium's Vendor team is available to assist.

Email: TP.Finance@TrilliumNC.org

Thank you for your prompt attention to this matter and for your continued partnership in serving our members.

DO NOT respond to this email. Questions about new unified claims system? Please reach out to Network Services at NetworkServicesSupport@TrilliumNC.org, or the Provider Support Service Line at 1-855-250-1539.

