



Trillium

HEALTH RESOURCES

Transforming Lives. Building Community Well-Being.

SOUTH CENTRAL REGIONAL ADVISORY BOARD MEETING MINUTES

Meeting Date: January 28, 2025

Meeting Time: 3:00pm-4:30pm

Meeting Place: Hybrid (In-Person & Virtual 514 E. Main Street, Beulaville NC 28518

Board Members Attendance: (Noted present with an “x” mark)

Name	In-Person	Virtual	Absent
Barbara Aycock, Wayne County			X
Misty Byrd, Jones County			X
June Cummings, Lenoir County		X	
Jessie Dowe, Duplin County	X		
Charlie Dunn, Jr., Jones County		X	
Justin Edwards, Duplin County			X
Crystal Foster, Carteret County		X	
Shevel Hunt, Craven County	X		
Steve P. Keen, Wayne County	X		
Janice Nichols, Pender County		X	
Suzanne Nix, Lenoir County		X	
Kari Sanders, Onslow County	X		
JW Simmons, Sampson County		X	
Lea Wolf, Carteret County		X	
Carli Woolard, Craven County		X	

Staff:

Victoria Jackson, South Central Regional Vice President

Terrell Alston, Director of Community Engagement and Empowerment

Lisa A. Jarman, Clerk

Guests:

Holly Connor, South Central CFAC Chair

Suzanne Thompson, Community Engagement and Empowerment, DHHS

John Maxwell, Gene McLendon, John Sotirkys, Jamie Tripp, Hope Mission of Coastal Carolina



Agenda:

- I. Call to Order
- II. Roll Call
- III. Approval of the November 19, 2024, Minutes
- IV. Approval of the November 19, 2024, Together in Service Minutes
- V. Adoption of the Agenda
- VI. Public Comment (3 minutes per comment)
- VII. NCDHHS CFAC Presentation
- VIII. CFAC Report
- IX. Provider Network Council Comments
- X. Regional Vice President Report
- XI. Regional Board Member Comments
- XII. Governing Board Member Comments
- XIII. Chairman Remarks
- XIV. Adjournment

Minutes:

I. Call to Order	South Central Regional Advisory Board Chairman, Steve P. Keen called the meeting to order at 3:07pm.
Motion	N/A
II. Roll Call	South Central Regional Advisory Board Clerk, Lisa A. Jarman performed the roll call. Quorum was reached.
Motion	N/A
III. Approval of the November 19, 2024, Minutes	The minutes from the November 19, 2024, meeting were included in the meeting book and presented for approval.
Motion	Shevel Hunt made a motion to approve the November 19, 2024, minutes. Kari Sanders made a second. The motion carried.
IV. Approval of the November 19, 2024, Together in Service Minutes	The minutes from the November 19, 2024, meeting were included in the meeting book and presented for approval.
Motion	Shevel Hunt made a motion to approve the November 19, 2024, Together in Service minutes. Jessie Dowe made a second. The motion carried.
V. Adoption of the Agenda	The agenda for the South Central Regional Advisory Board meeting of January 28, 2025, was presented for approval.

Motion	Janice Nichols made a motion to adopt the agenda. Kari Sanders made a second. The motion carried.
VI. Public Comment	Crystal Foster expressed her concern with the workload and retention of Care Managers since the implementation of Tailored Plan. She requested data on the workload of the Care Managers. She also stated that she has been communicating with the Carteret Sheriff to discuss coordination and collaboration between the Sheriff's Department and local hospitals on the issue of involuntary commitment transports.
Motion	N/A
VII. NCDHHS CFAC Presentation	Suzanne Thompson, Community Engagement and Empowerment Team Leader at DHHS provided a presentation on North Carolina Local and State Consumer and Family Advisory Committees. Ms. Thompson reviewed the statutory responsibilities of Local and State CFACs. She provided an overview of the role of community engagement and provided information on DHHS leadership.
VIII. CFAC Report	<p>Crystal Foster encouraged the Advisory Board members to attend the Regional and State CFAC meetings as they are public meetings, and it is an effective way to share information and concerns.</p> <p>Jennifer Mackethan, Communications & Marketing Director at Trillium gave a presentation to the South Central CFAC during the February meeting where she addressed concerns with the provider directory on Trillium's website. CFAC has requested that more robust information be included on the TBI webpage on Trillium's website.</p> <p>The State CFAC Legislative Day is March 11, 2025, and the State CFAC meeting is scheduled for February 12, 2025.</p> <p>Recruitment for CFAC membership continues to be an issue.</p> <p>CFAC continues to advocate for day programs for the I/DD and TBI populations. They are concerned over a lack of facilities to care for the high-needs population as their caregivers age.</p> <p>The Annual Report will be issued soon.</p>
Motion	N/A
IX. Provider Network Council	No report provided. However, Victoria Jackson stated that she has been in communications with English Albertson, Chair of the Provider Council where they discussed strategy for them to provide comments and input to the Regional Board.
Motion	N/A

<p>X. Regional Vice President Report</p>	<p>Victoria Jackson provided updates on Tailored Plan, Medicaid Enrollment Data, Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), Children and Families Specialty Plan, Child First Expansion, Trillium Health Resources Board Structure and Initial Appointments, NC Department of Health and Human Services Secretary, SB425, and Local Community Updates.</p> <p><u>Tailored Plan Update/Medicaid Enrollment Data</u> Ms. Jackson reviewed the Tailored Plan Operations Report and the Medicaid Enrollment Data Report that was included in the Advisory Board meeting materials.</p> <p>Ms. Foster requested additional information and data on the Quality Management complaints that are received.</p> <p>The information on the Medicaid Enrollment Data Report statistics came from the dashboard of the NC Medicaid Enrollment website. It is a breakdown of the number of members Trillium serves that are enrolled in Medicaid and the percentage of members that are covered by the Standard Plan.</p> <p><u>Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA)</u> The MHPAEA is a federal law that requires health insurers and group health plans to generally provide mental health and substance use services with no more stringent benefit limitations than those for medical and surgical benefits.</p> <p>Ms. Jackson stated that the Clinical Coverage Policy updates that were reviewed by NC DHHS were included in Trillium Health Resources operation by December 31, 2024, as required.</p> <p>Trillium’s CEO, Joy Futrell and Chief Operating Officer, Cindy Ehlers, served as panelists on a Mental Health Parity Kick Off Training on January 21, 2025.</p> <p><u>Children and Families Specialty Plan</u> The Children and Families Specialty Plan is a new single, Statewide Medicaid Managed Care Plan that will wrap Medicaid-enrolled children, youth, and their families currently and formerly served by the child welfare system with seamless, integrated and coordinated health care.</p> <p>In August 2024 NC DHHS announced the contract to operate this plan was awarded to Blue Cross Blue Shield of North Carolina. In January 2025, it was announced that the planned launch date is December 1, 2025. Eligible members that are currently served by Trillium will transition to this new plan at launch.</p>
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Child First Expansion

In 2024, Trillium was awarded \$1 million in funding from NC DHHS to expand Child First Services. The provider identified for this service expansion in the South Central Region is Easter Seals. An announcement of the service expansion is planned for February 24, 2025, in the Beulaville location.

Trillium Board Structure and Initial Appointments

Ms. Jackson reviewed the new Governing Board structure that was reviewed and approved by Secretary Kody Kinsley. The new board structure includes fifteen voting members and three non-voting members from the areas of Regional Advisory Boards, Regional Consumer Family Advisory Committee, At Large, Provider, and Health Disparities Council. The Governing Board will soon elect officers and adopt Bylaws.

NC Department of Health and Human Services Secretary

Dr. Devdutta Sangvai has been named by Governor-elect Josh Stein to serve as NC DHHS Secretary. Dr. Sangvai has an extensive background in family medicine, pediatrics, and psychiatry at the Duke University School of Medicine.

SB425

Ms. Jackson provided an update on the Guilford County lawsuit that was filed in an attempt to maintain the status quo and block the implementation of Senate Bill 425. Currently, the case remains listed as Pending in Wake County Superior Court with no upcoming actions listed.

Local Community

Participation in local community meetings continues through the Regional Vice President, Director of Community Engagement and Empowerment, and the Community Liaison Coordinators. For the month of December, approximately 356 engagements were completed across the 46-county catchment area and approximately eighty engagements were completed in the South Central Region.

The Spring 2025 dates for Victory Junction are April 4-6, 2025, and April 11-13, 2025.

The counties of Jones, Sampson, and Wayne have been selected to move forward in Trillium's inclusive playground grant.

Scheduling for the annual Regional Vice Presidents meetings to present a Trillium update to each county in the South-Central Region is underway.

	<p>Ms. Jackson participated as a panelist for the RAI Craven County's Collaboration. She expressed her appreciation to Shevel Hunt for her support.</p> <p>The Sea Level Detox & Facility in Carteret County has passed the licensing requirement. The facility is an 84-bed facility that will accept all patients regardless of the ability to pay. The goal is to reduce ER visits and long-distance transports for behavioral health needs.</p> <p>Misty Jones reported to Ms. Jackson that she has distributed Trillium materials throughout the Jones County area.</p> <p>A detailed Regional Vice President's report was included in the board meeting materials. The board materials also included a report on the trainings and events that are happening in the South Central Region.</p>
Motion	N/A
IX. Regional Board Member Comments	<p>Jessie Dowe expressed his appreciation for the information shared in the Regional Vice President's report and the community information that was provided.</p> <p>Kari Sanders provided an update on the Dix Crisis Center that is transitioning to a new provider. Easter Seals has agreed to provide services in the sixteen bed facility and anticipates opening by the end of February.</p> <p>Shevel Hunt thanked Suzanne Thompson for the informative presentation. She thanked Crystal Foster for her advocacy efforts in bringing awareness to the needs of the TBI population.</p> <p>Ms. Hunt invited all to attend the RAI (Recovery Alliance Initiative) Symposium scheduled for March 13-14, 2025, at the Craven County Convention Center.</p>
Motion	N/A
X. Governing Board Member Comments	Holly Connor recognized former Secretary Kody Kinsley's efforts to address the need for a consumer voice on the Trillium Governing Board. She also expressed her appreciation to serve on the board.
Motion	N/A
XI. Chairman Remarks	Steve Keen expressed his appreciation to be able to serve on the Regional Board. He expressed gratitude that there was no effort at the State level to disrupt or make changes to the regional board structure. He thanked Ms. Jackson for her continued efforts to keep the board informed and for her

	work in the community. He also expressed his appreciation for the flow of information from the NC DHHS.
Motion	N/A
XII. Adjournment	Chairman Keen asked for any further business to be brought before the board. As there was none, the meeting adjourned at 4:55pm
Motion	Shevel Hunt made a motion to adjourn the January 28, 2025, South Central Regional Advisory Board meeting. Kari Sanders made a second. The motion carried.



 Steve P. Keen, South Central Advisory Board Chairperson

3-25-25

 Date



 Lisa A. Jarman, Clerk to the Board

3-25-2025

 Date