

To: All Providers

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VP of Network Management

Date: December 2, 2022

Subject: NC Child and Family Improvement Initiative Updated

NC CHILD AND FAMILY IMPROVEMENT INITIATIVE UPDATED

NC Child and Family Improvement Initiative Creates Standardized Referral Form for all Therapeutic Residential Placement Providers and Therapeutic Foster Care (TFC) Providers

WHAT IS HAPPENING?

On October 1, 2022, the six LME/MCOs released a standardized, statewide referral form for use by all Residential Providers and Therapeutic Foster Care (TFC) providers who contract with them. This standardized form will streamline the referral and evaluation process and support the timely identification of appropriate therapeutic placements for children and youth in North Carolina. See initial communication at [Network Communication Bulletin #252](#).

To be mindful of the significant demands on providers during the launch of Tailored Care Management, the soft launch of the referral form is extended to January 1, 2023.

The LME/MCOs engaged providers in the form's initial development. Since its soft launch on October 1, 2022, providers have shared feedback on potential additions and clarifications that will enhance its utility.

The LME/MCOs have reviewed and incorporated these provider recommendations into an updated version of the standardized referral form that is now titled, "Universal Child and Adolescent Residential Placement Referral Form."

Please begin using this updated version of the form immediately in preparation for statewide implementation on 1/1/2023.

WHERE CAN PROVIDERS ACCESS THE UPDATED FILLABLE FORM?

The updated standardized referral form (the "Universal Child and Adolescent Residential Placement Referral Form") is available on our website [NC Child and Family Improvement Initiative](#). **BOTH FILLABLE.** PDF and fillable MS Word versions are available.

WHOM SHOULD PROVIDERS CONTACT WITH QUESTIONS?

If you have questions, please contact us at NetworkServicesSupport@TrilliumNC.org or by phone at 855-250-1539.

Learn more about the [NC Child and Family Improvement Initiative](#) in our website.
