



Transforming Lives. Building Community Well-Being.

To: All Providers
From: Kristine Brewington, MS, LCMHCS, LCAS, CCS, CCJP
VP of Network Management
Date: October 10, 2022
Subject: Tailored Plan Delay and Medicaid Direct Contract Roll Out

SPECIAL BULLETIN MEDICAID TRANSFORMATION

TAILORED PLAN DELAY AND MEDICAID DIRECT CONTRACT ROLL OUT

On September 29, 2022, the North Carolina Department of Health and Human Services (“NC DHHS”) announced a delay to the Behavioral Health and Intellectual/Developmental Disabilities Tailored Plan (BH IDD Tailored Plan) until April 1, 2023, to ensure beneficiaries could seamlessly receive care on day one. If your agency has a fully executed Tailored Plan Contract (TP Contract) with Trillium with an effective date of December 1, 2022, that effective date will now be April 1, 2023, or when the BH IDD Tailored Plan is implemented. Prior to April 1 or the BH IDD Tailored Plan implementation, Trillium will issue an amendment to your TP Contract that incorporates the April 1, 2023 effective date and any additional revisions required by NC DHHS.

For additional information on the delay, please visit [NC DHHS Delays Medicaid Managed Care Tailored Plans](#).

MEDICAID DIRECT CONTRACT ROLL OUT:

Trillium will begin contracting efforts for Medicaid Direct in mid-October. The Medicaid Direct Contract will be effective April 1, 2023, or when the BH IDD Tailored Plan is implemented. Providers that have a fully executed TP Provider Contract will receive an Addendum to add Medicaid Direct. Providers that previously opted out of signing the TP Provider Contract will receive the full Medicaid Direct Contract for review and signature.

Please note that the Medicaid Direct Contract and Addendum are subject to change based on the Departments review and approval. Should the Department require revisions, Trillium will communicate such changes in a Network Communication Bulletin and issue amendments to incorporate the changes.

Providers will continue serving Trillium members under the terms and conditions of their current procurement contract until April 1, 2023, or when the BH IDD Tailored Plan is implemented.

Please submit any questions regarding the information shared in this communication to [Trillium Contracting](#) or call the Provider Support Services Line at (855) 250-1539. Click link below for additional information.

[Review the Medicaid Direct Addendum](#)
