



Transforming Lives. Building Community Well-Being.

Network Communication Bulletin #179

To: All Providers

From: Khristine Brewington, MS, LCMHC, LCAS, CCS, CCJP
VP of Network Management

Date: July 20, 2021

Subject: DHHS Update Call for BH/IDD Consumers, Family Members and Community Stakeholders, Medicaid Transformation Resources

SPECIAL BULLETIN MEDICAID TRANSFORMATION

JOINT DMHDDSAS AND DHB (NC MEDICAID) UPDATE CALL FOR BH/IDD CONSUMERS, FAMILY MEMBERS AND COMMUNITY STAKEHOLDERS

Monday, July 26, 2021
2:00 pm

PARTICIPANT LOG-IN INFORMATION (SEE PANELIST LOG-IN BELOW):

Please [register for Joint DMHDDSAS and DHB \(NC Medicaid\) Update Call](#).

After registering, you will receive a confirmation email containing information about joining the webinar.

 [Closed Captioning](#)

(Monthly on the Fourth Monday at 2:00pm. Please note the new process for future calls)

This call is for consumers, family members, and community stakeholders ONLY. If you are a provider who joins the call, please allow consumers, family members, and community stakeholders to ask their questions. (Provider questions will be answered during the regularly scheduled NC Providers call.)

Dear NC Behavioral Health and IDD Consumers, Family Members and Community Stakeholders,

The Division of MH/DD/SAS and Division of Health Benefits (NC Medicaid) remain committed to working hard to assess service gaps, create and amend policies, and direct funding into service areas that will be impactful in preventing the interruption and delay of BH/IDD services during this challenging time. This recurring call will be the fourth Monday of each month in an attempt to help keep consumers, family members and community stakeholders informed and updated on policies and actions impacting service access and health outcomes for BH and IDD consumers, and perhaps more



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importantly – to hear directly from you about any questions or issues that have emerged since we last communicated. We hope that you can join us.

MEDICAID TRANSFORMATION RESOURCES

During Medicaid Transformation, with the launch of the Standard Plans in 2021 and Tailored Plans in 2022, Trillium will continue sharing information with our provider network.

Please see below for current resources:

-  [NCDHHS Facts Sheets](#)
-  [My Learning Campus for Providers](#) - Medicaid Transformation Training available
-  [Learn more about Medicaid Transformation](#)
-  [NCDHHS Health Plan Contacts & Resources](#)
-  [North Carolina AHEC Managed Care Website](#)
-  [NC Medicaid Managed Care Website](#)
-  Requests for presentations or to provide feedback: NCEngagement@dhhs.nc.gov

Any questions about this Communication Bulletin that does not already have an email listed for questions from that specific section, may be sent to the following email: NetworkManagement@TrilliumNC.org. These questions will be answered in a Q&A format and published on Trillium's website.