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Network Communication Bulletin #149

To: All Providers

From: Khristine Brewington, VP of Network Management, MS, LCMHC, LCAS, CCS, CCJP

Date: March 24, 2021

Subject: Extending Provider Medicaid Rates through June 30, 2021

EXTENDING PROVIDER MEDICAID RATES

Trillium is working with the North Carolina Department of Health and Human Services (NC DHHS) on service specific guidance in response to the COVID-19 pandemic. The North Carolina Division of Health Benefits (DHB) coordinated with the Center for Medicare and Medicaid Services (CMS) and requested waivers that support flexibility in service delivery that both protects the public and ensures our most vulnerable citizens.

[Network Communication Bulletin #133](#) stated that Trillium would be extending some of the rate increases that were implemented during the COVID-19 pandemic, and reducing others, through March 31, 2021. We are pleased to update that these enhanced rates will now be extended through June 30, 2021. These increases are to be used for services that may require providers to pay overtime for staff when other staff cannot work due to COVID-19 or due to paying care staff a higher rate for hazard pay during the event.

The rate will be extended all applicable contracts through June 30, 2021. Trillium may audit records for providers that bill these codes to assure compliance with the billing and to ensure these enhanced rates do go to direct care staff. This bulletin impacts many services and rates, therefore in order to view the specific rates please go to: [COVID-19 Rate Codes Table-FY-19-21](#)

If you have any further questions, regarding this bulletin, please email: RatesFinance@trilliumnc.org.



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