

Transforming Lives. Building Community Well-Being.

2024-2025 Medicaid 1915(i)-Option Set of Services

Service Code(s): Services Included (Sorted by Alphabetical Order):

T2012 U4, T2013 HQ U4, T2012 GC U4, Community Living and Supports (CL&S)

T2013 TF U4

114

H0043 U4 Community Transition

T1019 U4, T1019 U4 TS Individual and Transitional Support

H2023 U4 Individual Placement & Support (IPS) for Mental Health & Substance Use

H0045 U4, H0045 HQ U4 Respite

H2023 U4, H2023 HQ U4, H2026 U4, Supported Employment (SE) for Member's w/ Intellectual and Developmental

H2026 HQ U4 Disabilities (IDD) or Traumatic Brain Injury (TBI)

Codes / modifier combinations not mentioned for specialized services will be found within contracts.

For Medicaid services, Child services are available through age 21. Adult services are available from age 21 and older.

When state Medicaid coverage provisions conflict with the coverage provisions in a Trillium policy, state Medicaid coverage provisions take precedence.





General Information

Members ages 3 and older with Intellectual/ Developmental Disabilities (IDD), Traumatic Brain Injury (TBI), Severe Mental Illness [SMI, including Severe and Persistent Mental Illness (SPMI)], Severe Emotional Disorder (SED), or severe Substance Use Disorder (SUD) are the target group for 1915i services.

- Individuals who are enrolled in the Innovations or TBI waiver are not eligible for 1915(i) services, as they have access to similar services through those waivers.
- Individuals on the waitlist for the 1915(c) Innovations or TBI waiver are eligible to obtain 1915(i) services if they are part of a target group and meet the functional limitation and eligibility requirements.
- Individuals who are enrolled in (Community Alternatives Program for Children) CAP/C or Community Alternatives Program for Disabled Adults (CAP/DA) can receive some 1915(i) services. They cannot receive Respite or Community Transition but are eligible to receive all other services.

Needs-based Home & Community Based Services (HCBS) 1915i Eligibility Criteria include the need for support in acquiring, maintaining, and retaining skills needed to live and work in the community, as evidenced by at least one functional deficit in Activities of Daily Living (ADLs), Instrumental Activities of Daily Living (IADLs), social and/or work skills. For an individual to be determined to need the 1915(i) benefit, they must require:

- the provision of at least one 1915(i) service, as documented in their Care Plan/Individual Service Plan (ISP), and
- the provision of 1915(i) services at least monthly.

Members may obtain 1915(i) services in the following settings: private homes, the community, group homes, integrated employment sites, or micro-enterprise. All settings where the Members obtain and receive 1915(i) services must be in integrated settings. This rule applies to all individuals in residential supports and Supported Employment (SE)/ Individual Placement Support (IPS) except where such activities or abilities are contraindicated specifically in an individual's Care Plan/ ISP and applicable due process has been executed to restrict any of the standards or rights.

Information on the Transition of 1915(b)(3) Benefits to 1915(i)

Trillium is phasing-in individuals' transition from 1915(b)(3) to 1915(i) services to ensure a smooth transition, initially prioritizing individuals who will enroll in a Tailored Plan (TP), on a date still yet to be determined. The timing of the transition is:

- Individuals who have an open 1915(b)(3) service authorization and will enroll in a Tailored Plan will transition to 1915(i) services by Tailored Plan Launch. This means that to transition their 1915(b)(3) service authorization to 1915(i), they must have completed the 1915(i) assessment process and have a Care Plan/ISP in place that meets 1915(i) requirements by Tailored Plan launch.
- Individuals who have an open 1915(b)(3) service authorization and will remain enrolled in NC Medicaid Direct when Tailored Plans launch will transition to 1915(i) services by July 1, 2024. This means that to transition their 1915(b)(3) service authorization to 1915(i), they must have completed the 1915(i) assessment process and have a Care Plan/ISP in place that meets 1915(i) requirements by July 1, 2024. Revised: 10-10-2024



• Individuals currently obtaining 1915(b)(3) services will maintain access to their current services until they have completed the 1915(i) assessment process and transitioned to 1915(i) services. Members cannot receive 1915(b)(3) services while enrolled in the TP. They can continue 1915(b)(3) services while in Medicaid Direct, until June 30, 2024.

From now through Tailored Plan Launch, Trillium is responsible for:

- Identifying members with open 1915(b)(3) service authorizations.
- · Conducting outreach to these individuals.
- Completing the 1915(i) assessment for these individuals and submitting the 1915(i) independent assessment to Carelon, the Department's vendor that will collect independent assessments.
 - o The Department will subsequently determine eligibility for 1915(i) services.
- Updating or completing the individual's Care Plan/ISP to account for the needed 1915(i) services and supports.
 - For individuals obtaining TCM, Trillium may also delegate the responsibility for completing the 1915(i) independent assessment and Care Plan/ISP to the individual's assigned Advanced Medical Home Plus (AMH+) or Care Management Agency (CMA).

Post Tailored Plan Launch, for individuals who have engaged in Targeted Case Management (TCM), the TCM organization is responsible for:

- Completing the 1915(i) independent assessment and reassessments for individuals in need of 1915(i) services.
- Transmitting the 1915(i) independent assessment to Carelon, who will subsequently determine eligibility for 1915(i) services.
- Updating or completing the individual's Care Plan/ISP to account for the needed 1915(i) services and supports.
- Transmitting the 1915(i) independent assessment and Care Plan/ISP to Trillium's Utilization Management Department for service authorization.

Note: Trillium care coordinators will be responsible for conducting these functions for individuals who have not engaged in TCM.

Trainings provided by the Department of Health and Human Services (DHHS) on the 1915(b)(3) to 1915(i) transition, can be accessed at: <u>Tailored Care Management (TCM) Provider Slides</u>

The Independent Assessment / Evaluation

Federal rules require that individuals obtain an independent assessment to use 1915(i) services. Individuals must obtain a 1915(i) independent assessment to:

• Confirm they are eligible for 1915(i) services.

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- Note: A member's eligibility for 1915(i) services does not imply approval of/authorization of a particular 1915(i) service. Trillium must review the Prior Approval (PA) request to complete a utilization review of the service(s).
- Identify and confirm their needed services and supports.



Provide information necessary for completing their Care Plan/ ISP.

Care managers/care coordinators must use the standardized template for the 1915(i) independent assessment issued by the Department, accessible on the <u>Tailored Care Management webpage</u> under Provider Resources> TCM Guidance. Through the 1915(i) assessment, care managers/care coordinators will identify whether individuals need assistance in the following domains:

- Activities of daily living (e.g., dressing)
- Instrumental activities (e.g., meal prep)
- Social and work (e.g., ability to learn new tasks)
- Cognitive/behavior (e.g., speech/language/communication)

Following the completion of an initial 1915(i) independent assessment, an individual must obtain a 1915(i) independent assessment at least annually or when their circumstances or needs change significantly. Care managers/care coordinators will use the same 1915(i) independent assessment standardized template issued by the Department when conducting reassessments. For individuals who are engaged in TCM, completion of the annual 1915(i) independent assessment should be incorporated into the individual's annual care management comprehensive assessment to minimize the number of assessments that an individual is required to undergo. 1915(i) independent assessments and Care Plan/ISP development must always be conducted by a care manager/care coordinator and may not be conducted by a care manager extender.

Service Implementation Processes

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- First, the individual will be referred for assessment to an organization conducting care management— either Trillium, a care management agency (a certified behavioral health or IDD provider), or an AMH+ practice (certified primary care provider) or, if a Tribal member, the Cherokee Indian Hospital Authority (CIHA). The individual must have a 1915(i) assessment completed prior to 1915(i) enrollment.
- Next, the State will conduct a brief evaluation to determine if an individual meets eligibility criteria (needs-based risk criteria, targeting criteria, and financial criteria, including confirming that the individual's income does not exceed 150% of the Federal Poverty Level (FPL)).
 - o This evaluation will be conducted at the initial request, and reevaluation will be done during the individual's birth month.
 - o Needs-based eligibility reevaluations are conducted at least every twelve months.
- After the individual is deemed eligibility, the care manager/care coordinator works to complete the following steps:
 - o Work with the member to identify a 1915(i) service provider for their 1915(i) service(s).
 - If the service provider had already been identified, the care manager/care coordinator should notify the service provider that the member has been deemed eligible for 1915(i) services.
 - The service provider must comply with conflict free case management (i.e., the provider cannot be a provider affiliated with the same organization as the member's care manager).
 - The care manager/care coordinator develops the Care Plan/ISP with the member and any other individuals identified by the member.
 The service provider is responsible for writing the short-term goals.



- The care manager/care coordinator submits the completed Care Plan/ISP along with the prior authorization request to Trillium for review.
 - Note: A member's eligibility for 1915(i) services does not imply approval of/authorization of a particular 1915(i) service. Trillium will review the PA request to complete a utilization review of the service(s).
- Trillium will complete the review of the PA request and return a decision to the member's care manager/care coordinator.
- If the service request has been approved, the care manager/care coordinator works with the 1915(i) service provider to implement the authorized 1915(i) service(s) according to the Care Plan/ISP.
- Throughout the delivery of the 1915(i) services, the care manager/care coordinator provides ongoing care coordination for the 1915(i) services. For ongoing monitoring for the 1915(i) services, the care manager/care coordinator are responsible for completing the following activities monthly:
 - Monitoring Care Plan/ISP goals.
 - Maintaining close contact with the member, providers, and other members of the care team.
 - Promoting the delivery or services and support in the most integrated setting that is clinically appropriate for the member (inclusive of HCBS requirements).
 - o Updating the independent assessment at least annually or as significant changes occur.
 - Note: For Members in TCM and obtaining 1915(i) services, the care manager must complete the independent assessment as part of the annual care management comprehensive reassessment.
 - Notifying Trillium of updates to 1915(i) service eligibility.
 - Monitoring of 1915(i) service delivery.
 - As a requirement of monitoring, the care manager/care coordinator must meet with the member face-to-face at least once per quarter (this can be in person or with two-way audio-visual communication) and conduct telephonic follow-up with the member for the other months in the quarter.

Person-Centered Planning

Revised: 10-10-2024

For 1915i services, the person-centered service plan is referred to as the *Care Plan* for individuals with a behavioral health need and the *Individual Support Plan (ISP)* for individuals with I/DD or TBI. A person-centered service plan is created for each individual determined to be eligible for 1915i services. The person-centered service plan is developed using a person-centered service planning process in accordance with <u>42 CFR §441.725(a)</u>, and the written person-centered service plan must meet federal requirements in <u>42 CFR §441.725(b)</u>. Care managers based at State-certified AMH+, State-certified CMA, Trillium and, if a Tribal member, the CIHA will be responsible for Care Plan and ISP development. Maintenance of the Plan is the responsibility of the care manager. The service provider is responsible for writing the short-term goals.

While NC Medicaid has historically required providers to complete a Person-Centered Plan (PCP) for an individual to obtain authorization for 1915(b)(3) services, the PCP will not be used for authorization of 1915(i) services. The Care Plan (for people with behavioral health needs)



or *Individual Support Plan (ISP)* (for people with I/DD and TBI needs) is developed through a person-centered planning process led by the member and/or legally responsible person (LRP) for the member to the extent they desire, with support from the care manager/care coordinator. The planning process is directed by the member, including who is involved with their planning, and identifies strengths and capabilities, desires, and support needs. Person-centered planning is about supporting members to realize their own vision for their lives. Person-centered planning (and as a result the Care Plan/ ISP) should address whole-person care—physical and behavioral health needs as well as other needs, such as housing, food stability, etc., to improve health/life outcomes. It is a process of building effective and collaborative partnerships with members and working in partnership with them to create a road map for reaching the member's goals.

To the extent that an individual is engaged in TCM, information from an individual's 1915(i) assessment should be incorporated into the same Care Plan/ISP that is used for TCM. Individuals who need 1915(i) services will benefit from having a single plan that documents their whole person needs, including, but not limited to, their need for 1915(i) services. Thus, for individuals in need of 1915(i) services, the Care Plan or ISP used for TCM should also be used to document an individual's need for 1915(i) services. Individuals who have opted out of TCM must work with an Trillium care coordinator to develop a Care Plan/ISP to obtain 1915(i) services.

 Note: Providers are still required to complete a PCP for certain behavioral health services as described in the applicable Clinical Coverage Policies. To reduce the time required to complete the PCP and Care Plan/ISP and ensure consistency across these documents, an individual's care manager/care coordinator should incorporate information from the individual's PCP into their Care Plan/ISP to the maximum extent possible and vice versa.

Care Plan/ISP Modifications to Support 1915(b)(3) to 1915(i) Transition Note: To support smooth transitions to 1915(i) services, the Department is allowing TCMs/Care Coordinators to modify existing 1915(b)(3) care plans/ISPs to reflect 1915(i) services to be received to support the transition of 1915(b)(3) members into 1915(i) services. These edits would be striking through existing services, replacing with appropriate 1915(i) services and completing a new signature page with TCM/Care Coordinator and Legally Responsible Person (LRP) signatures. The care plan/ISP completed by the TCM/Care Coordinator must still have the required elements. The member's Care Plan/ISP should incorporate results from the individual's 1915(i) independent assessment and the individual's desired type, amount, and duration of 1915(i) services. While developing the Care Plan/ISP, TCMs/Care Coordinators must: 1) Explain options regarding the services available and discuss the duration of each service; 2) Include in the Care Plan/ISP a plan for coordinating 1915(i) services; 3) And ensure the enrollee provides a signature (wet or electronic) on the Care Plan/ISP to indicate informed consent, in addition to ensuring that the Care Plan/ISP includes signatures from all individuals and providers responsible for its implementation. 1915(b)(3) transition members should receive a fully updated 1915(i) care plan/ISP during the next annual review by the TCM/Care Coordinator.

Required Components of the Care Plan and ISP:

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While there is no required template for a Care Plan or ISP, TCM and federal regulation requirements outline the minimum elements that must be included in the content of a Care Plan/ISP (see Section 4.4. Care Plans and Individual Support Plans in the <u>Tailored Care Management Provider Manual</u> and <u>42 CFR §441.725(b)</u>). The minimum elements that must be included in the content of a Care Plan/ISP include:



TCM Care Plan/ISP Required Elements (TCM 7-14)

- Plans must be individualized, person-centered, and developed using a collaborative approach including member and family participation where appropriate.
- Plans must include clinical needs, including any behavioral health, I/DD-related, TBI-related, or dental needs (inclusive of tobacco use).
- Plans must include social, educational, and other services needed by the member.
- Plans must include measurable goals.
- Plans must include interventions, including the use and adherence to medication.
- Plans must include strategies to increase social interaction, employment, and community integration.
- Plans must include strategies to improve self-management and planning skills.
- Plans must include the intended outcomes.
- For members with I/DD, TBI, or SED, the ISP should also include support for parent/family member/caregiver, including connection to respite services, as necessary.
- Plans must include a life transitions plan to address instances where the member is changing schools, experiencing a change in caregiver/natural supports, changing employment, moving, changing foster care placement (as applicable), or entering another life transition.
- Plans must include strategies to mitigate risks to the health, well-being, and safety of the members and others.
- Plans must include an emergency/natural disaster/crisis plan.
- Plans must include information about advance directives, including Psychiatric advance directives, as appropriate.
- Plans must include names and contact information of key providers, care team members, parents/family members/caregivers/natural
 supports, the county child welfare worker (for members in foster care/adoption assistance and former foster youth), and others chosen by
 the member to be involved in planning and service delivery.
- Plans must include information on the member's foster care permanency planning goals (as applicable).

Federal Regulation Required Elements [42 CFR §441.725(b)]

- Plans must be understandable to the individual receiving services and support.
 - Note: For the written plan to be understandable, at a minimum it must be written in plain language and in a manner that is accessible
 to individuals with disabilities and persons who are limited English proficient.
- Plans must prevent the provision of unnecessary or inappropriate services and supports.
- Plans must reflect the individual's strengths and preferences.
- Plans must address the assessed clinical and support needs of 1915(i) members.
- Plans must include the services and supports (paid and unpaid) that will assist the individual to achieve identified goals, and the providers
 of those services and supports, including natural supports.
- Plans must include measurable goals [42 CFR §441.725(b)].



- Plans must include the intended outcomes [42 CFR §441.725(b)].
- Plans must include that the setting in which the individual resides is chosen by the individual.
 - Note: The setting chosen by the individual should be integrated in, and supports full access to, the greater community, including
 opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources,
 and receive services in the community to the same degree of access as individuals not receiving 1915i services.
- Plans must include an emergency/natural disaster/crisis plan that includes risk factors and measures in place to minimize them, including
 individualized backup plans and strategies when needed.
- Plans must identify the individual and/or entity responsible for monitoring the plan.
- Plans must ensure the member provides a signature (wet or electronic) to indicate informed consent.
- The following requirements must be documented in the Plan when modifications are made:
 - Identify a specific and individualized assessed need.
 - Document the positive interventions and supports used prior to any modifications.
 - Document less intrusive methods of meeting the need that have been tried but did not work.
 - o Include a clear description of the condition that is directly proportionate to the specific assessed need.
 - o Include a regular collection and review of data to measure the ongoing effectiveness of the modification.
 - o Include established time limits for periodic reviews to determine if the modification is still necessary or can be terminated.
 - o Include an assurance that the interventions and supports will cause no harm to the individual.
 - o Include informed consent of the individual.
- Plans must be distributed to the individual and other people involved in the plan.

State Plan Amendment (SPA) Required Elements and Fact Sheet (FAQ) Clarified Required Elements

Plans must be updated annually (SPA).

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- Plans must document choice of services and providers (SPA).
- Plans must address the assessed clinical and support needs of 1915(i) members (SPA).
- Plans must incorporate results from the individual's 1915(i) independent assessment (FAQ 10-23).
- Plans must include the type, amount, and duration of 1915(i) services (FAQ 10-23).
- If applicable, the ISP must contain documentation that the beneficiary agrees with the employment of the parent or relative and has been given the opportunity to fully consider all options for employment of non-related staff for service provision. Relatives, legally responsible individuals, and legal guardians will only be paid to provide services that are for extraordinary care (exceeds the range of activities that they would ordinarily perform in the household on behalf of a person without a disability or chronic illness of the same age). (SPA)
- Plans must include an arrangement for coordinating 1915(i) services (FAQ 10-23).



- Plans must ensure the member provides a signature (wet or electronic) on the Plan to indicate informed consent, in addition to ensuring that the Care Plan/ISP includes signatures from all individuals and providers responsible for its implementation. As part of the consent process, members must consent to the following (FAQ 10-23):
 - By signing this plan, I am indicating agreement with the bulleted statements listed here unless crossed through. I understand that I can cross through any statement with which I disagree.
 - My care manager helped me know what services are available.
 - o I was informed of a range of providers in my community qualified to provide the service(s) included in my plan and I freely chose the provider who will be providing the services/supports.
 - The plan includes the services/supports I need.
 - o I participated in the development of this plan.
 - I understand that my care manager will be coordinating my care with the Tailored Plan or LME/MCO network providers listed in this
 plan.

Conflict Free Care Management

Because 1915(i) services are HCBS, they are subject to federal conflict-free rules. This means that one provider organization cannot both deliver 1915(i) services and conduct the 1915(i) independent assessment and Care Plan/ISP development for the same individual. For additional guidance please see the Department's Guidance on Conflict-Free Care Management for Tailored Plan Members. Note: Due to HCBS conflict-free requirements, the TCM or Care Coordinate is required to submit the authorization request for all 1915(i) services. Additionally, the provider of 1915(i) services cannot be a member's TCM provider if the member is actively receiving 1915(i) services, unless CIHA is the TCM provider.

Federal conflict-free rules require the independence of persons performing evaluations, assessments, and plans of care. The person(s) performing these functions cannot be:

- Related by blood or marriage to the individual, or any paid caregiver of the individual.
- Financially responsible for the individual.

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- Empowered to make financial or health-related decisions on behalf of the individual.
- Service provider(s) for the individual, or those who have interest in or are employed by a provider of 1915i services. The only exceptions
 are as follows:
 - For Tribal members who are exempt from enrollment in integrated Medicaid managed care, the CIHA may conduct assessment and care planning as well as provide services to the members. Individuals providing care management will not be:
 - Related by blood or marriage to the individual, or any paid caregiver of the individual.
 - Financially responsible for the individual.
 - Empowered to make financial or health-related decisions on behalf of the individual.



2024-2025 Medicaid 1915(i)-Option Set of Services

• Care managers may not supervise individuals providing 1915(i) services, and utilization managers and care managers may not be supervised by the same supervisor or manager.

Note: A member can keep their current 1915(b)(3) provider if the provider:

- Is not also their care manager (due to conflict free requirements),
- Is not affiliated with the same organization as their care manager, and
- Is contracted with Trillium to provide 1915(i) services.

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT)

EPSDT services are only applicable for services which are coverable under a 1905(a) State Plan option. The only 1915(i) services which are subject to EPSDT are Individual and Transitional Supports.

Milestone Associated with the Placement and Support (IPS NC-Core) Services

Trillium Health Resources, at the direction of DHHS, has implemented a new way to delineate the milestone associated with the Placement and Support (IPS NC-Core) services.

Effective 10/1/2024, Trillium has updated its claims processing software to accept the IPS NC Core milestone in the Demonstration Project Identifier segment on the claim. Below are the corresponding locations per billing format:

Billing Format	Location
837 Professional (837P)	REF*P4 segment in Loop 2300
CMS 1500 submitted via Provider Direct	Field Locator 19

Providers will submit H2023 U4– for 1915(i) Supported Employment and H2023 UA – for 1915(b)(3) Supported Employment but with the designated milestone indicator through the REF*P4 segment on the 837P or the field locator 19 on the CMS 1500 instead of the previous modifier combination.

This change is effectively retroactive back to Date of Service 7/1/2024. If you submitted IPS Core claims for dates of service 7/1/2024-9/30/2024, prior to this implementation, a replacement claim will need to be submitted for the milestone payment using the new approach. The claim should not include the 'Z' modifiers. For assistance submitting replacement claims, please see the Replacement-Voided-Denied Claims Process guidance available on Trillium's website.

In place of the current modifier combinations, providers should submit the following information starting 10/1/2024:



1915(i) – H2023 U4 1915(b)(3) Service – H2023 UA	1915(i) 837P Designation	1915(i) CMS1500 Field Locator 19	1915(b)(3) 837P Designation	1915(b)(3) CMS1500 Field Locator 19
NC CORE Individual Placement Support Milestone 1 – Engagement	REF*P4*1915I-M1	1915I-M1	REF*P4*1915B3-M1	1915B3-M1
NC CORE Individual Placement Support Milestone 2 – Intake/Career Assessment	REF*P4*1915I-M2	1915I-M2	REF*P4*1915B3-M2	1915B3-M2
NC CORE Individual Placement Support Milestone 3 – Job Development with Retention, EIPD Ineligible	REF*P4*1915I-M3	1915I-M3	REF*P4*1915B3-M3	1915B3-M3
NC CORE Individual Placement Support Milestone 4 – Job Support and Vocational Recovery, EIPD Ineligible	REF*P4*1915I-M4	1915I-M4	REF*P4*1915B3-M4	1915B3-M4
NC CORE Individual Placement Support Milestone 5 – Vocational Rehabilitation Closure, EIPD Ineligible	REF*P4*1915I-M5	1915I-M5	REF*P4*1915B3-M5	1915B3-M5
NC CORE Individual Placement Support Milestone 6 – Long-Term Follow-Along	REF*P4*1915I-M6	1915I-M6	REF*P4*1915B3-M6	1915B3-M6
NC CORE Individual Placement Support Milestone 7 – Vocational Advancement	REF*P4*1915I-M7	1915I-M7	REF*P4*1915B3-M7	1915B3-M7
NC CORE Individual Placement Support Milestone 8 – Educational Attainment	REF*P4*1915I-M8	1915I-M8	REF*P4*1915B3-M8	1915B3-M8
NC CORE Individual Placement Support Milestone 9 – Successful IPS Closure Outcome Payment to Provider	REF*P4*1915I-M9	1915I-M9	REF*P4*1915B3-M9	1915B3-M9

Complete Description of Supported Employment Codes (Effective 10/1/2024):

1915I-M1	Service - NC CORE	Individual Placement	Support Milestone 1	1 – Engagement
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¹⁹¹⁵I-M2 Service - NC CORE Individual Placement Support Milestone 2 – Intake/Career Assessment

1915I-M5 Service - NC CORE Individual Placement Support Milestone 5 – Vocational Rehabilitation Closure, EIPD Ineligible

1915I-M6 Service - NC CORE Individual Placement Support Milestone 6 – Long-Term Follow-Along

1915I-M7 Service - NC CORE Individual Placement Support Milestone 7 – Vocational Advancement

¹⁹¹⁵I-M3 Service - NC CORE Individual Placement Support Milestone 3 – Job Development with Retention, EIPD Ineligible

¹⁹¹⁵I-M4 Service - NC CORE Individual Placement Support Milestone 4 – Job Support and Vocational Recovery, EIPD Ineligible



1915I-M8 Service - NC CORE Individual Placement Support Milestone 8 – Educational Attainment

1915I-M9 Service - NC CORE Individual Placement Support Milestone 9 – Successful IPS Closure Outcome Payment to Provider

Service & Code	Brief Service Description	Auth Submission Requirements	Authorization Parameters	Source(s)	Exclusions, Limitations & Exceptions
Community	CL&S is an individualized	Initial Requests:	Length of Stay:	CCP 8H-5:	Relatives who live in the
Living and	or group service that	1. Prior approval required. The	1. School-aged Members	Community Living	same home as a
Supports (CLS),	enables the member to	request must be by the TCM.	(through age 21 unless	and Supports	member who is under 18
1915(i)	live successfully in their	2. Independent Assessment:	proof of graduation is		years old may not
.,	own home, the home of	Required, completed by a TCM or the	provided): Up to 15 hours	42 CFR	provide CLS.
Code(s):	their family, or natural	CIHA for Tribal members that	(60 units) a week when	§441.725(b): The	• 1915(i) CLS and SE may
T2012 U4:	supports and be an active	indicates the Member would benefit	school is in session and up	Person-centered	not exceed a combined
Community	member of their	from CL&S	to 28 hours (112 units) a	Service Plan	limit of 40 hrs per week.
Living and	community. A	3. Independent Evaluation: Required,	week when school is not in		Transportation to and
Supports (only in	paraprofessional assists	completed by DHB/ Carelon to	session	Tailored Care	from the school setting is
the community)	the member to learn new	determine eligibility for 1915(i)	2. Members aged 22 and	<u>Management</u>	not covered.
ı	skills and supports the	4. Evidence of IDD or TBI: Required,	up (or graduated, with	Provider Manual	Individuals who are
T2013 TF HQ	member in activities that	as defined by the CCP.	proof of graduation): Up to	(Section 4.4. Care	enrolled in the
U4 : Community	are individualized and	5. Care Plan/ ISP: Must include the	28 hours (or 112 units) a	Plans and	Innovations or TBI
Living and	aligned with the	information/ requirements detailed in	week	Individual Support	waiver are not eligible
Supports, Group	member's preferences.	the TCM Provider Manual and federal	3. Proof of Graduation:	Plans)	for 1915(i) services.
(subject to EVV)	The goal is to maximize	PCP requirements (see PCP section	includes graduation with a		This service may not be
	self-sufficiency, increase	above).	degree in a standard or	North Carolina's	provided during the
T2012 GC U4:	self-determination and	Service Order: Required,	occupational course of	Transition of	same time as any other
Community	enhance the members'	completed by QP, Licensed BH	study, a GED, a Certificate	<u>1915(b)(3)</u>	direct support Medicaid
Living and	opportunity to have full	clinician, Licensed Psychologist, MD/	of Completion, or proof of	Benefits to 1915(i)	service.
Supports (relative	membership in their	DO, NP, PA	the exhaustion of their	Fact Sheet	Relatives, legally
as provider lives	community. Community	7. Submission of applicable records	educational course of		responsible individuals,
in home, non-	Living and Support	that support the member has met the	study)	APSM 45-2	and legal guardians will
EVV)	enables the members to	medical necessity criteria		<u>Records</u>	only be paid to provide
	learn new skills, practice		<u>Units:</u> One unit = 15	Management and	services that are for
T2013 TF U4:	or improve existing skills,	Reauthorization Requests:	minutes	Documentation	extraordinary care
Community	provide supervision and	 Prior approval required. The 		<u>Manuals</u>	(exceeds the range of
Living and	assistance to complete	request must be by the TCM.	Age Group: Children/		activities that they would
Supports,	an activity to their level of	2. Updated Care Plan/ ISP: Must	Adolescents & Adults		ordinarily perform in the
Individual	independence. This	include the information/ requirements	(ages 3 or above)		household on behalf of a
(subject to EVV)	service is available for	detailed in the TCM Provider Manual			person without a
	members who meet the	and federal PCP requirements (see	Level of Care: Members		disability or chronic
	IDD or TBI eligibility	PCP section above).	must meet the IDD or TBI		illness of the same age).
	criteria.	3. Submission of applicable records	eligibility criteria as defined		initios of the same age).
		that support the member has met the	by the CCP.		
		medical necessity criteria			

Service & Code	Brief Service Description	Auth Submission Requirements	Authorization Parameters	Source(s)	Exclusions, Limitations & Exceptions
Community	Community	Initial Requests:	Length of Stay:	CCP 8H-6:	Community Transition has a limit of \$5,000 per
Transition,	Transition provides	1. Prior approval	Available up to 3 months in	Community	individual during the five-year period.
1915(i)	funding for a one-	required. The request	advance of a member's move	Transition	Community Transition only covers the actual
	time initial setup of	must be submitted by	to an integrated living		items purchased, not the time spent assisting
Code(s):	expenses for a	TCM.	arrangement, and up to 90	42 CFR	the member to purchase them. Providers
H0043 U4	member transitioning	2. Independent	consecutive days post move	§441.725(b): The	currently providing a community-based service
	from an institutional	Assessment:	in date.	Person-centered	like CST or ACT to a SMI/SUD members can bill
	or other approved	Required, completed		Service Plan	the time spent helping members purchase these
	setting, into their own	by a TCM or the	<u>Units:</u> One unit per episode		items.
	private residence	CIHA for Tribal		Tailored Care	An institutional or other approved setting can
	where the member is	members that	Age Group: Adolescents &	<u>Management</u>	include a state developmental center,
	responsible for their	indicates the Member	Adults (18 years of age and	Provider Manual	community Intermediate Care Facility, nursing
	own living expenses.	would benefit from	older)	(Section 4.4.	facility, licensed group home, Alternative Family
	Community	Community		Care Plans and	Living (AFL), foster home, adult care home,
	Transition can	Transition	Level of Care: A primary	<u>Individual</u>	State Operated Healthcare Facility, or a
	support a member	3. Independent	diagnosis of IDD, TBI, SMI,	Support Plans)	Psychiatric Residential Treatment Facility
	being diverted from	Evaluation: Required,	SPMI, or severe SUD as		(PRTF).
	entry into ACHs or	completed by DHB/	defined by the CCP is	North Carolina's	May be provided only in a private home or
	any institutional level	Carelon to determine	required.	Transition of	apartment with a lease in the individual's/ legal
	of care due to	eligibility for 1915(i)		1915(b)(3)	guardian's/ representative's name or a home
	preadmission,	4. Care Plan/ ISP:	Miscellaneous:	Benefits to	owned by the individual.
	screening, and	Must include the	For individuals with IDD/TBI:	1915(i) Fact	May not be provided by family members.
	diversion efforts,	information/	1. Providers (non-TCMs/care	<u>Sheet</u>	Services cannot duplicate items that are
	provided that the	requirements detailed	coordinators) will be		currently available from a roommate.
	member is moving to	in the TCM Provider	responsible for providing	APSM 45-2	Furnished only to the extent that the member is
	a living arrangement	Manual and federal	Community Transition	Records	unable to meet such expense, or when the
	where they are	PCP requirements	services.	Management and	support cannot be obtained from other sources
	directly responsible	(see PCP section	2. The TCM/care coordinator	<u>Documentation</u>	or services.
	for their own living	above).	and the provider must work	<u>Manuals</u>	May not be provided to members enrolled in the
	expenses.	5. Community	together to identify the		CAP/C or CAP/DA wavier
		Transition Checklist:	Community Transition needs		May not be provided to a member residing in an
		Required	of the individuals.		Institution for Mental Disease (IMD) regardless
		6. Submission of	3. The TCM/care coordinator		of the facility type.
		applicable records	completes the care plan/ISP		Medicaid will not cover:
		that support the	which indicates the request		Monthly rental or mortgage expenses
		member has met the	for Community Transition.		Repairs to a property
		medical necessity	4. The tx team then reviews		special sections.
<u> </u>	0.0004	criteria	the hours needed to support		
Revised: 10-1	0-2024	Pleas	se refer to UM notes on approval	s and denials	Page 14 of 21



Reauthorization Requests: Not applicable	the individual to access Community Transition. 5. The tx team works with the TCM/care coordinator to update the care plan/goals to address specific hours needed through the Community Living Supports service to support the individual.	 Regular or recurring utility bills or fees associated with lawn care, property facilities, homeowners' associations, or recurring pest eradication. Household appliances (exception: a microwave) Recreational items such as televisions, gaming systems, cell phones, CD or DVD players and components. Food or groceries Care management services or activities Maintenance contracts and extended warranties
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Service &	Brief Service	Auth Submission			Exclusions, Limitations &
Code	Description	Requirements	Authorization Parameters	Source(s)	Exceptions
Individual	Individual and	Initial Requests:	Length of Stay:	CCP 8H-3:	Cannot be provided during the
and	Transitional Support	1. Prior approval required. The	1. Up to 60 hours (240 units)	Individual and	same authorization period as
Transitional	is a direct, one-on-	request must be submitted by TCM.	of service per month	Transitional	Assertive Community Treatment
Support	one service that	2. Independent Assessment:	2. Initial auth cannot exceed	Support	(ACT), Community Support Team
(ITS), 1915(i)	provides structured,	Required, completed by a TCM or	180 calendar days	<u> </u>	(CST), Intensive In-Home (IIH),
	scheduled	the CIHA for Tribal members that	3. Reauth cannot exceed 90	42 CFR	Multi-Systemic Therapy (MST),
Code(s):	interventions to	indicates the Member would benefit	calendar days	§441.725(b):	Psychosocial Rehabilitation (PSR),
T1019 U4:	improve a member's	from ITS	,	The Person-	IMD, or to members aged 16 to 21
Individual	ability to manage	3. Independent Evaluation:	Units : One unit = 15 minutes	centered	who reside in a Medicaid funded
and	IADLs and promote	Required, completed by DHB/		Service Plan	group residential treatment facility
Transitional	independent	Carelon to determine eligibility for	Other: The duration and		or any other duplicative service.
Support	functioning in the	1915(i)	frequency must be based on	Tailored Care	Family members or LRP are not
(subject to	community and	4. Care Plan/ ISP: Must include the	MN and progress made by	Management	eligible to provide this service.
EVV)	recovery. This service	information/ requirements detailed in	the member toward goals	<u>Provider</u>	Cannot be provided if the service is
	provides support in	the TCM Provider Manual and	outlined in the care plan. It is	<u>Manual</u>	otherwise available under the
T1019 U4	acquiring, retaining,	federal PCP requirements (see PCP	expected that the service	(Section 4.4.	Rehabilitation Act of 1973 or under
TS: Individual	and improving self-	section above).	intensity titrates down as the	Care Plans	the Individuals with Disabilities
and	help, socialization,	5. Service Order: Required,	member demonstrates	and Individual	Education Act.
Transitional	and adaptive skills	completed by QP, Licensed BH	improvement.	Support Plans)	 Transportation, childcare services,
Support (only	necessary to be	clinician, Licensed Psychologist, MD/			and room & board are not covered.
in the	successful in	DO, NP, PA	Age Group: Adolescents &	North .	Medicaid will not cover services
community)	employment,	6. Submission of applicable records	Adults (16 years of age and	<u>Carolina's</u>	provided to teach academic
	education, community	that support the member has met the	older)	Transition of	subjects.
	life, maintaining	medical necessity criteria	Laval of Cana, A diament	1915(b)(3)	A member transitioning from a MH
	housing, and residing	Describering Description	Level of Care: A diagnosis	Benefits to	or SUD residential setting or an
	successfully in the	Reauthorization Requests: 1. Prior approval required. The	of SED, SMI, SPMI, or severe SUD as defined by	1915(i) Fact	adult care home into independent
	community. A paraprofessional	request must be submitted by TCM.	the CCP is required.	Sheet	housing may receive this service
	assists the person in	2. Updated Care Plan/ ISP: Must	the COF is required.	APSM 45-2	up to 90 days prior to their
	learning new skills	include the information/ requirements	Place of Service: Member's	Records	discharge.
	and/or supports the	detailed in the TCM Provider Manual	private primary residence, in	Management	May not be provided in the
	person in activities	and federal PCP requirements (see	a shelter, licensed group	and	residence of provider staff.
	that are individualized	PCP section above). Progress made	home, adult care home,	Documentation	Cannot be provided during the
	and aligned with the	toward goals must be outlined in the	mental health and SUD	Manuals	same time as another direct
	person's preferences.	care plan.	residential setting, the	- Indiado	support Medicaid service.
	F 1.22 2 F. 01010110001	3. Submission of applicable records	community or in an office		This service may not be provided
		that support the member has met the	setting.		in a group.
		medical necessity criteria	3		
		medical necessity chiena			<u> </u>

	Brief Service	Auth Submission	Authorization		Exclusions, Limitations &
Service & Code	Description	Requirements	Parameters	Source(s)	Exceptions
Individual Placement &	IPS is a person-	Pass-Through Period:	Length of Stay:	CCP 8H-2:	Services must occur in
Support (IPS) for Mental	centered behavioral	Prior authorization is not	1. Service does not have	Individual	integrated environments with
Health & Substance	health service with a	required for this service.	a hard limit.	Placement &	nondisabled individuals or in a
Use, 1915(i)	focus on employment	·	2. The duration and	Support (IPS) for	business owned by the
	and education. IPS	Maintained in the Record	frequency at which IPS is	Mental Health &	member. Services do not
Code(s):	assists in choosing,	(not all inclusive):	provided must be based	Substance Use	occur in licensed community
H2023 U4	acquiring, and	1. Independent Assessment:	on medical necessity and		day programs.
	maintaining	Required, completed by a	progress made by the	<u>42 CFR</u>	It is required that any provider
	competitive paid	TCM or the CIHA for Tribal	member toward goals	§441.725(b): The	delivering IPS align service
	employment in the	members that indicates the	outlined in the Career	Person-centered	delivery to the fidelity model.
Providers will now	community for a	Member would benefit from	Profile.	Service Plan	IPS programs should not
designate milestone	member 16 years and	IPS.	3. Services are based on		receive referrals for members
indicators through the	older, with significant	2. Independent Evaluation:	the level of intensity	Tailored Care	that are receiving care
REF*P4 segment on the	behavioral health	Required, completed by	required to acquire stable	<u>Management</u>	management within their
837P or the field locator	needs, for whom	DHB/ Carelon to determine	employment or	Provider Manual	agency.
19 on the CMS 1500	employment has not	eligibility for 1915(i)	interventions required for	(Section 4.4.	Services must not be provided
instead of the previous Z-	been achieved or	3. Career Profile: Required.	continued employment.	Care Plans and	during the same auth period as
modifier combinations.	employment has been	Frequency and intensity of		Individual	ACT.
	interrupted or	services must be	<u>Units:</u> One unit = 15	Support Plans)	• 1915(i) SE and CLS may not
This change is	intermittent. IPS	documented in the Career	minutes		exceed a combined limit of 40
retroactively effective	assists Members in	Profile.		North Carolina's	hrs per week.
back to Date of Service	securing competitive	4. Care Plan/ ISP: Must	Age Group: Adolescents	Transition of	IPS teams shall have a zero-
7/1/2024. Submitted IPS	employment in the	include the information/	& Adults (16 years of age	<u>1915(b)(3)</u>	exclusion criterion, meaning
Core claims for dates of	community that fits	requirements detailed in the	and older)	Benefits to	that a member is not
service 7/1/2024-	their particular needs,	TCM Provider Manual and	D	1915(i) Fact	disqualified from engaging in
9/30/2024 require a	interests, and skills	federal PCP requirements	Place of Service:	Sheet	employment because of
replacement claim for the	while enabling	(see PCP section above).	Member's private primary	A DOM 45 0	readiness factors.
milestone payment using	workplace success.	Must include an expressed	residence, in a shelter,	APSM 45-2	Members cannot be required
the new approach. These	These jobs can be	the desire to work at the time	licensed group home,	Records	to participate in pre-vocational
and all future claims	part-time or full-time	of entrance into the program.	adult care home, the	Management and	training or other job readiness
should no longer include	and can include self-	If the member receives an	community or in an office	<u>Documentation</u>	models.
the 'Z' modifiers.	employment.	enhanced service,	setting.	<u>Manuals</u>	Medicaid funds will only
		employment and other	Loyal of Cara: The		reimburse for services not
		services received must be	Level of Care: The member must meet the		covered by DVRS or in an
		identified by the clinical			employment milestone funded
		home on the integrated PCP with an attached in-depth	criteria for SED, SMI,		by DVRS.
		Career Profile.	SPMI, or severe SUD as		Medicaid will not cover:
		Career Profile.	defined by the CCP.		



Service & Code	Brief Service Description	Auth Submission Requirements	Authorization Parameters	Source(s)	Exclusions, Limitations & Exceptions
Respite, 1915(i) Code(s): H0045 U4: Respite, Individual H0045 HQ U4: Respite, Group	Respite services provide periodic support and temporary relief to the primary caregiver(s) from the responsibility and stress of caring for a member that requires continuous supervision due to their diagnosis. Respite services also provide the member periodic support and relief from the primary caregiver(s). Members must require assistance in at least one area of major life activity, as appropriate to the person's age, and not have the ability to care for themselves in the absence of a primary caregiver. Members must also have needs that exceed that of a child without behavioral health concerns/ developmental disabilities that could have care provided by a traditional babysitter or day care. Service specific age requirements apply.	Initial Requests: 1. Prior approval required. The request must be by the TCM. 2. Independent Assessment: Required, completed by a TCM or the CIHA for Tribal members that indicates the Member would benefit from Respite. 3. Independent Evaluation: Required, completed by DHB/ Carelon to determine eligibility for 1915(i) 4. Care Plan/ ISP: Must include the information/ requirements detailed in the TCM Provider Manual and federal PCP requirements (see PCP section above). 5. Submission of applicable records that support the member has met the medical necessity criteria Reauthorization Requests: 1. Prior approval required. The request must be by the TCM. 2. Updated Care Plans/ ISP: Must include the information/ requirements detailed in the TCM Provider Manual and federal PCP requirements (see PCP section above). 3. Submission of applicable records that support the member has met the medical necessity criteria	Length of Stay: No more than 1200 units (300 hours) can be provided in a Plan year. Units: One unit = 15 minutes Age Group & Level of Care: Aged 3 through 21 w/ a documented primary diagnosis of a SED (as defined by the CCP) or primary diagnosis of SUD, severe (as defined by the Diagnostic and Statistical Manual of Mental Disorders (DSM-5)) OR Aged 3 and older w/ a primary diagnosis of IDD or TBI, as defined by the CCP or the DSM or a genetically diagnosed syndrome that is typically associated with IDD	CCP 8H-4: Respite 42 CFR §441.725(b): The Person- centered Service Plan Tailored Care Management Provider Manual (Section 4.4. Care Plans and Individual Support Plans) North Carolina's Transition of 1915(b)(3) Benefits to 1915(i) Fact Sheet APSM 45-2 Records Management and Documentation Manuals	 Respite must not be provided by relatives or legal guardians if they live in the same home as the member. Respite care may not be provided by any person who resides in the individual's primary place of residence. The member receiving this service must live in a non-licensed setting, with non-paid caregiver(s). Exception: Those residing in a licensed or unlicensed AFL or Therapeutic Foster Care (TFC). Respite may not be billed on the same day as Residential Supports. Staff sleep time is not billable. This service is not available to members who reside in a 5600B or 5600C licensed facility. Emergency care applies to family emergencies and does not include out of home crisis. This service may not be used as a regularly scheduled daily service for individual support. Respite may not be used for members who are living alone or with a roommate. Members enrolled in the CAP/C or CAP/DA waiver are not eligible for Respite services. Respite is not telehealth eligible.



Service &	Brief Service	Auth Submission	Authorization		
Code	Description	Requirements	Parameters	Source(s)	Exclusions, Limitations & Exceptions
Supported	SE services provide	Initial Requests:	Length of Stay:	CCP 8H-1:	Employment Phases:
Employment	assistance with	1. Prior approval required.	1. Pre-employment and	Supported	• Pre-employment Phase: If the Member
(SE) for	choosing, acquiring,	The request must be by the	Employment	Employment	needs more than 180 consecutive days
Member's w/	and maintaining a job.	TCM.	Stabilization Phase: A	for I/DD and	for initial job development, additional
IDD or TBI,	The service is available	2. Independent Assessment:	maximum of 20 hours (80	TBI	requests can be made and must
1915(i)	when competitive,	Required, completed by a	units) per week for up to		provide justification as to why additional
	integrated employment	TCM or the CIHA for Tribal	180 days of services for	42 CFR	job development time is necessary. No
Code(s):	(CIE) has not been	members that indicates the	initial job development,	§441.725(b):	more than 6 months in a typical
H2023 U4:	achieved or has been	Member would benefit from	training, and support. If	The Person-	situation.
Supported	interrupted or	SE.	the member obtains	centered	 Employment Stabilization Phase: It is
Employment	intermittent. SE	3. Independent Evaluation:	employment and their	Service Plan	critical that job fading occurs early
Initial	services may be either	Required, completed by DHB/	schedule and support		during this phase to allow the Member
	temporary or long-term.	Carelon to determine	needs require more than	Tailored Care	to develop on-the-job and natural
H2023 HQ	The intent of SE service	eligibility for 1915(i)	20 hours a week of	<u>Management</u>	supports. The Employment Stabilization
U4 : Supported	is to assist a member	4. Care Plan/ ISP: Must	services, add'l hours can	<u>Provider</u>	Phase is not expected to exceed a year.
Employment	with developing skills to	include the information/	be authorized.	<u>Manual</u>	o Employment Stabilization Phase:
Initial (Group)	seek, obtain and	requirements detailed in the	2. Employment	(Section 4.4.	should not continue solely as a means
	maintain competitive,	TCM Provider Manual and	Stabilization Phase:	Care Plans	•
H2026 U4:	integrated employment	federal PCP requirements	Based on the members'	and Individual	of transportation to and from the
Supported	or develop and operate	(see PCP section above).	work schedule and	Support Plans)	worksite. An individualized plan of
Employment	a micro-enterprise.	5. Service Order: Required,	support needs, not to		assistance must be provided to identify
Maintenance	Employment positions	completed by QP, Licensed	exceed 40 hours a week	North	appropriate long-term modes of
	are found based on	BH clinician, Licensed	(160 units). Services can	<u>Carolina's</u>	transportation and how to use them.
H2026 HQ	member's preferences,	Psychologist, MD/ DO, NP,	be auth'd for up to 365	Transition of	Services must occur in integrated
U4 : Supported	strengths, and	PA	days if the work schedule/	<u>1915(b)(3)</u>	environments with nondisabled individuals
Employment	experiences. Job	6. DVRS Documentation:	needs are not anticipated	Benefits to	or in a business owned by the member.
Maintenance	finding is used to	Proof of Ineligibility Decision	to change.	1915(i) Fact	Services do not occur in licensed
(Group)	explore options for	Document that DVRS	3. Long-Term Supported	Sheet	community day programs.
	competitive, integrated	provides; OR documentation from a DVRS Counselor that	Employment Phase : For a member who is stable in	APSM 45-2	IPS programs should not receive referrals
	employment and is not based on placement		their employment and has	Records	for members that are receiving care
	•	DVRS funded supports have ended.			management within their agency.
	from a pool of jobs that are available or set	8. Submission of applicable	minimal support needs, a maximum of 10 hours (40	<u>Management</u>	1915(i) SE and CLS may not exceed a
	aside specifically for	records that support the	units) per month may be	and Documentation	combined limit of 40 hrs per week.
	individuals with	member has met the medical	approved annually for	Manuals	SE may not be provided by family
	disabilities.	necessity criteria	periodic long-term	<u>iviai iuai5</u>	members who live in the same household
	นเจลมแนเธง.	Hoodship officia	support. If there is an		as the member.
		Reauthorization Requests:	increased support need,		SE Group is not covered unless the
		1. Prior approval required.	add'l hours may be		members work in the same CIE setting
Davidson I 40 40	0004	''''	•	niala	
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The request m	ust be	by	the
TCM.			

- 2. Updated Care Plan/ ISP:
 Must include the information/
 requirements detailed in the
 TCM Provider Manual and
 federal PCP requirements
 (see PCP section above).
 Detailed documentation of
 goals specific to long-term
 support needs must reflect
 how the services are received
 and preparing the member for
 working as independently as
 possible.
- **3.** Submission of applicable records that support the member has met the medical necessity criteria.

authorized. For a member with ongoing support needs, SE may be authorized for the number of hours necessary to support the member to remain stable in their employment; not to exceed 40 hours (160 units) a week.

<u>Units:</u> One unit = 15 minutes

Age Group: Age 16 and older

Place of Service:

Member's job site or a community setting where Supported Employment service activities are taking place.

Level of Care: The member must meet the criteria for IDD or TBI as defined by the CCP.

- and have support needs at the same day(s) and time(s) and the needs of the members can all be met by the staff. The max group size is 3 members to 1 staff.
- May not be provided during the same time/ at the same place as any other direct support Medicaid service.
- May not be provided if the service is otherwise available under a program funded under the Rehabilitation Act of 1973 or under the Individuals with Disabilities Education Act.
- A provider shall not bill both DVRS and UM Contractor at the same time for duplicative Supported Employment activities. Medicaid is always the payer of last resort.
- May not be provided to a member living in an ICF-IID.
- FFP is not to be claimed for incentive payments, subsidies, or unrelated vocational training expenses.
- Subsidized provision of this service is not allowed. The following indicate subsidies:
 - The position would not exist if the provider agency was not being paid to provide the service.
 - The position would end if the member chose a different provider agency to provide the service.
 - The hours of employment have a oneto-one correlation with the amount of service hours authorized