



Transforming Lives. Building Community Well-Being.

## TRILLIUM HEALTH RESOURCES GOVERNING BOARD MEETING MINUTES

**Meeting Date:** August 22, 2024

**Board Members Present: (Noted present with an “X” mark)**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Melvin “Skip” Alston- <i>Guilford County-virtual</i> | <input checked="" type="checkbox"/> Jerry Langley- <i>Beaufort County</i>          |
| <input type="checkbox"/> Rob Boyette- <i>Wilson County</i>                               | <input checked="" type="checkbox"/> Jackie McLean- <i>Hoke County-virtual</i>      |
| <input checked="" type="checkbox"/> David Clegg- <i>Tyrrell County</i>                   | <input checked="" type="checkbox"/> Sheron Mosby- <i>Pasquotank County-virtual</i> |
| <input checked="" type="checkbox"/> June Cummings- <i>Lenoir County-virtual</i>          | <input checked="" type="checkbox"/> Janice Nichols- <i>Pender County-virtual</i>   |
| <input checked="" type="checkbox"/> Walter Ferguson- <i>Lee County-virtual</i>           | <input type="checkbox"/> Wanda Piland- <i>Hertford County</i>                      |
| <input checked="" type="checkbox"/> Carlvena Foster- <i>Guilford County-virtual</i>      | <input checked="" type="checkbox"/> JW Simmons- <i>Sampson County-virtual</i>      |
| <input checked="" type="checkbox"/> Mary Ann Furniss- <i>Brunswick County-virtual</i>    | <input type="checkbox"/> Sheila Smith- <i>Beaufort County-virtual</i>              |
| <input checked="" type="checkbox"/> Deborah Herring- <i>Pitt County-virtual</i>          | <input checked="" type="checkbox"/> David Stanley- <i>Brunswick County-virtual</i> |
| <input checked="" type="checkbox"/> Jerry Jones- <i>Greene County</i>                    | <input checked="" type="checkbox"/> Wixie Stephens- <i>Robeson County-virtual</i>  |
| <input checked="" type="checkbox"/> Charles Jordan- <i>Pasquotank County</i>             | <input checked="" type="checkbox"/> Lorraine Washington- <i>Greene County</i>      |
| <input checked="" type="checkbox"/> Steve P. Keen- <i>Wayne County-virtual</i>           | <input checked="" type="checkbox"/> Rob Zapple- <i>New Hanover County-virtual</i>  |
| <input checked="" type="checkbox"/> Priscilla Little-Reid- <i>Anson County-virtual</i>   |  |

**Staff:**

Joy Futrell, Kellie Baker, Senitria Goodman, Victoria Jackson, Lisa Jarman, Mike Lewis, Bobbie Lowe, Melissa Owens, Cecelia Peers, Dave Peterson, Dr. Michael Smith, Luz Terry, Anthony Ward, Sarah Willhite.

**Guests:**

None

**Public Comment:**

None

**Agenda:**

- I. Call to Order
- II. Oath of Office-Lorraine Washington, North Central CFAC Chair
- III. Consent Agenda
  - June 27, 2024 Governing Board Minutes
  - 2024 Utilization Management Tailored Plan Program Description
  - FY2023-2024 Utilization Management Plan Annual Evaluation
  - Policies for Board Approval:
    - Pharmacy Benefit Emergency Preparedness Protocol-1302-09
    - Pharmacy Drug Utilization Review-1303-09
    - Pharmacy Mail Order Program-1304-09
- IV. Public Comment
- V. Adoption of Agenda

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- VI. Board Comments/Concerns
- VII. Convene Finance Committee Meeting
- VIII. Director's Report
- IX. CFAC Report
- X. Chair's Report
- XI. Adjournment

**I. Call to Order**

The Trillium Health Resources Governing Board meeting was held in the conference room located at the Greenville facility and via Webex on August 22, 2024.

Board Chairperson Jerry Langley called the meeting to order at 4:00pm.

Ms. Senitria Goodman provided an update on the pending litigation filed by Guilford County and stated that there is nothing in the lawsuit prohibiting Secretary Kody Kinsley's office from moving forward with Trillium's governing board piece of the bill that was signed into law. Trillium has submitted the proposed alternative board structure to the Secretary's office.

Ms. Goodman stated that due to the litigation, the lawsuit, including the agency bill and the alternative board structure cannot be discussed.

**II. Oath of Office**

Chairperson Jerry Langley welcomed new board member Lorraine Washington. Mrs. Washington is the CFAC Chair for Trillium's North Central Region. The Oath of Office was administered to Mrs. Washington by Lisa Ann Jarman, Notary Public of Lenoir County.

**III. Consent Agenda**

- June 27, 2024 Governing Board Minutes
- 2024 Utilization Management Tailored Plan Program Description
- FY2023-2024 Utilization Management Plan Annual Evaluation
- Policies for Board Approval:
  - Pharmacy Benefit Emergency Preparedness Protocol-1302-09
  - Pharmacy Drug Utilization Review-1303-09
  - Pharmacy Mail Order Program-1304-09

**Motion was made by Commissioner Jerry Jones to approve the Consent Agenda with corrections to the June 27, 2024 Governing Board Minutes.** Commissioner Charles Jordan made a second. The motion carried.

**IV. Public Comments**

None

**V. Adoption of Agenda**

Chairperson Langley requested a motion to approve the agenda.

**Motion was made by Commissioner Jerry Jones to approve the Consent Agenda.** Mr. David Stanley made a second. The motion carried.

**VI. Board Comments/Concerns**

None

**VII. Convene Finance Committee Meeting**

Chairperson Langley recessed the Governing Board meeting to convene the Finance Committee meeting.

**VIII. Director's Report**

Tailored Plan Activities

Ms. Joy Futrell outlined Tailored Plan activities stating the primary area of focus continues to include Non-Emergency Medical Transportation (NEMT) with most of the issues having been resolved. Call volume to our Member and Provider Services support lines was high in the month of July, and more than \$23 million was paid in pharmacy costs in the month of July. The team continues to meet with provider groups to understand and manage concerns around processing and billing of Personal Care Services for members.

Other Activities

Ms. Futrell stated that over 1,400 staff attended the all-staff event held in Raleigh on August 6th. The event was held to unite staff and to discuss future goals and opportunities.

Ribbon cuttings and other local events include a Suicide Prevention Health Summit in Wilson County on September 27<sup>th</sup>, and several Re-Entry Simulation events scheduled in August and September.

Ms. Futrell reviewed data of the NC Healthy Opportunities Pilot (HOP) that launched in fifteen of Trillium's Counties on May 15<sup>th</sup>. The data points included the number of enrolled in HOP, the number of referrals made to HOP services, the number of unique authorization requests for HOP services, and the number of referrals to Trillium for HOP screenings. Food boxes continue to be the most requested service.

The Division recently announced that Blue Cross Blue Shield was selected to operate the Children and Families Specialty Plan for the state of North Carolina. There are approximately ten thousand children currently in the Trillium plan that will move to Blue Cross Blue Shield once the plan goes live.

A detailed director's report was included in the meeting materials.

**IX. CFAC Report**

Ms. Mary Ann Furniss provided a CFAC report and stated that they are actively recruiting new members to represent the counties of Columbus, New Hanover, and Scotland. Trillium's Health Equity Council presented at their August 13<sup>th</sup> meeting. The Health Equity Council brings together community groups including members, local organizations, providers, and CFAC.

The CFAC Chairs and Vice-Chairs across Trillium's region recently met to initiate regular meetings about accomplishments, challenges, and ways to unify the committees across all five regional CFACs.

The Trillium Operations team plans to meet with the regional CFACs on a regular basis. The Operations team includes Cindy Ehlers and Department heads of several areas including UM, Member Services, Tailored Care Management, Care Coordination, Network, DSS and DJJ Engagement, Health Equity, Policy, and Innovative Development. The first meeting is scheduled for September 30<sup>th</sup>. They plan to meet every quarter.

Ms. Sheron Mosby of the Northern CFAC region stated that they continue to work on new sub-committees for their group and to recruit for membership.

Mrs. Lorraine Washington, CFAC Chair for the North Central region announced that their meeting cadence has changed to every third Wednesday of each month starting September 18<sup>th</sup>. She gave a report from their August 20<sup>th</sup> meeting. She stated that the annual State CFAC report has been released and offered to bring a copy to anyone that requested one.

**X. Chair's Report**

Chairperson Langley stated that in reference to the pending litigation, he will disseminate any information in a timely manner.

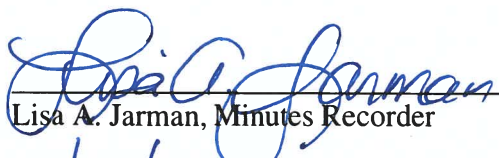

**XI. Adjournment**

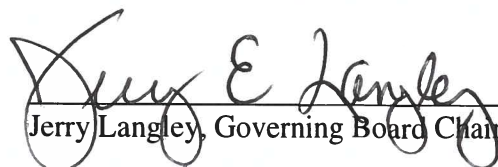

Chairperson Langley asked for any further business to be brought before the board. As there was none, he asked for a motion to adjourn.

**Motion was made by Commissioner Jerry Jones to adjourn the August 22, 2024 Governing Board meeting.** Mrs. Lorraine Washington made a second. The motion carried.

The meeting adjourned at 4:51pm

Minutes prepared by Lisa A. Jarman

  
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Lisa A. Jarman, Minutes Recorder  
  
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Date

  
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Jerry Langley, Governing Board Chairperson  
  
\_\_\_\_\_  
Date