



Transforming Lives. Building Community Well-Being.

TRILLIUM HEALTH RESOURCES GOVERNING BOARD MEETING MINUTES

Meeting Date: June 26, 2025

Board Members Present: (Noted present with an "X" mark)

<input checked="" type="checkbox"/> Randy Abbott-Guilford County	<input checked="" type="checkbox"/> Tony Hunt-Hoke County-virtual
<input checked="" type="checkbox"/> English Albertson-Wayne County	<input checked="" type="checkbox"/> Priscilla Little-Reid-Anson County
<input checked="" type="checkbox"/> Marie Britt-Robeson County	<input checked="" type="checkbox"/> Sheron Mosby-Pasquotank County
<input checked="" type="checkbox"/> Holly Connor-Onslow County	<input checked="" type="checkbox"/> Janice Nichols-Pender County
<input checked="" type="checkbox"/> L.S. Bo Dean, Jr.-New Hanover County	<input type="checkbox"/> Michelle Osborne-Harnett County
<input type="checkbox"/> Walter Ferguson-Lee County	<input checked="" type="checkbox"/> Wally Overman-Dare County
<input checked="" type="checkbox"/> Leann Henkel-Randolph County	<input checked="" type="checkbox"/> Wilson Raynor-Wayne County
<input type="checkbox"/> Flor Herrera-Picasso-Wilson County	<input checked="" type="checkbox"/> Denauvo Robinson-Pasquotank County
<input checked="" type="checkbox"/> Laticia Hill-Godette-Pitt County	<input checked="" type="checkbox"/> Lorraine Washington-Greene County

Staff:

Terrell Alston, Kellie Baker, Marlene Betta, Christie Edwards, Cindy Ehlers, Senitria Goodman, Patrick Hinnant, Lisa A. Jarman, Anne Kimball, Dr. Mike Lewis, Melissa Owens, Cecelia Peers, Dave Peterson, Dr. Michael Smith.

Guests:

Wes Rider

Agenda:

- I. Call to Order
- II. Roll Call
- III. Ethics Statement
- IV. Adoption of the Agenda
- V. Consent Agenda
 - i. Draft Governing Board Minutes-April 24, 2025
 - ii. Draft Governing Board Budget Work Session Minutes-June 10, 2025
 - iii. Provider Council Meeting Minutes-January 9 and March 13, 2025
 - iv. Mid-State Regional Advisory Board Minutes-March 25, 2025
 - v. Northern Central Regional Advisory Board Minutes-January 28 and March 25, 2025
 - vi. Southern Regional Advisory Board Minutes-March 27, 2025
 - vii. Northern Regional Advisory Board Minutes-March 11, 2025
 - viii. South Central Regional Advisory Board Minutes-March 25, 2025
 - ix. Governing Board Meeting Schedule FY2025-2026
 - x. Compliance Plan FY 2025-2026
 - xi. Fraud Waste & Abuse Prevention Plan FY 2025-2026
 - xii. Council on Health Disparities Minutes-April 21, 2025

- VI. Public Comments
- VII. Public Hearing on Proposed Budget for FY 2025-2026
- VIII. Board Comments/Concerns
- IX. Trillium Staff Presentation on SOC II
- X. CEO's Report
- XI. Chair's Report
- XII. Convene Finance Committee Meeting
- XIII. Business Financial Plan and Adoption of Budget Ordinance for FY 2025-2026
- XIV. Budget Revision for FY 2024-2025
- XV. Adoption of Budget Resolution Necessary to Close Fiscal Year 2025-2026
- XVI. Pay Plan/Salary Schedule for FY 225-2026
- XVII. Closed Session pursuant to N.C.G.S. 143-318.11(a)(3), (2), N.C.G.S. 143-318.11(a)(6), and N.C.G.S. 143-318(a)(1) per N.C.G.S. 131E-97.3
- XVIII. Adjournment

I. Call to Order

The Trillium Health Resources Governing Board meeting was held in person at the StateView Hotel in Raleigh, NC and via Webex on June 26, 2025.

Trillium Governing Board Chair, Dr. Denauvo Robinson, welcomed everyone and called the meeting to order at 4:00 p.m.

II. Roll Call

Governing Board Clerk, Ms. Lisa A. Jarman, performed the roll call and stated that there was a quorum.

III. Ethics Statement

Governing Board Vice Chair, Priscilla Little-Reid, read the Ethics Statement. In accordance with Chapter 138A of the North Carolina General statutes, every Board member has a duty to avoid both conflicts of interest and the appearance of conflict. No Board member disclosed any conflict.

IV. Adoption of the Agenda

Dr. Denauvo Robinson entertained a motion to approve the June 26, 2025, agenda.

Motion was made by Mrs. Lorraine Washington to approve the June 26, 2025, Agenda.
Mr. Randy Abbott made a second. The motion carried.

V. Consent Agenda

- i. Draft Governing Board Minutes-April 24, 2025
- ii. Draft Governing Board Budget Work Session Minutes-June 10, 2025
- iii. Provider Council Meeting Minutes-January 9 and March 13, 2025
- iv. Mid-State Regional Advisory Board Minutes-March 25, 2025
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- xii. Council on Health Disparities Minutes-April 21, 2025

Dr. Denauvo Robinson requested a motion to approve the consent agenda.

Motion was made by Commissioner Priscilla Little-Reid to approve the June 26, 2025, Consent Agenda. Ms. Holly Connor made a second. The motion carried.

VI. Public Comments

Mr. Wes Rider, recovery advocate, suggested that recovery resources, information, and links to peer support services be more prominent on Trillium's website. Mr. Rider expressed concern for a lack of non-secular mental health recovery supports, training, and Peer Support training in Onslow and Carteret Counties.

VII. Public Hearing on Proposed Budget for FY 2025-2026

Dr. Robinson requested a motion to go into public hearing on the proposed budget for fiscal year 2025-2026.

Motion was made by Mrs. Lorraine Washington to go into public hearing on the proposed budget for fiscal year 2025-2026. Commissioner Priscilla Little-Reid made a second. The motion carried.

As there were no public comments, Dr. Robinson requested a motion to come out of public hearing.

Motion was made by Mrs. Lorraine Washington to come out of public hearing on the proposed budget for fiscal year 2025-2026. Ms. Sheron Mosby made a second. The motion carried.

VIII. Board Comments/Concerns

Mr. L.S. "Bo" Dean, Jr., shared his recent experience while attending the i2i Spring Conference where Ms. Cindy Ehlers and the support team delivered a presentation on the Trillium Ultimate Living Assistant (TULA). He also commented on the presentation Mr. Terrell Alston delivered about providing secular mental health services and how members of the community are interested in replicating the program in their community.

Mr. Dean shared information on the June 26th Suicide Prevention and PTSD Awareness Symposium that was sponsored by Trillium and held in Wilmington, NC. He has received comments from providers on the intent to incorporate lessons learned from the symposium into their own healthcare services.

Ms. Holly Connor shared that South Central CFAC and State CFAC member, Crystal Foster has been instrumental in advocating to the North Carolina General Assembly for placing legislation on the substance, Kratom.

Ms. Connor stated that during the quarterly Member Advisory Committee meeting, she shared concerns about the caseload for Tailored Care Managers and that families are struggling to complete the 1915(i) Waiver application. Ms. Connor has been invited to speak at an upcoming Tailored Care Manager's meeting to share her perspective with the care managers and help them understand the impact they have with members and the families they serve.

Ms. Connor expressed her appreciation for the opportunities that Consumer Family Advisory Committee (CFAC) members have been given to share and use their voice to bring awareness and change for the families Trillium serves.

Mrs. Lorraine Washington shared that the State CFAC will be sending a Resolution on Kratom to the North Carolina General Assembly soon. Ms. Goodman requested a copy of the resolution so that it could be circulated through our lobbyists.

IX. Trillium Staff Presentation on SOC II

Patrick Hinnant, Trillium's Chief Information Security Officer, delivered the annual presentation on Security Operations Overview (SOC). Mr. Hinnant provided a security operations overview by sharing the five security pillars used to protect Trillium staff, systems, and data. The SOC II report is an independent audit evaluating an organization's information security controls over an extended period. Trillium's audit was conducted by Cherry Bekaert LLP and covered operations and systems from January 1, 2024 to December 31, 2024. Trillium received an unqualified opinion-a clean report.

Mr. Hinnant also discussed Artificial Intelligence and Trillium's approach to policy making in this ever-expanding field.

X. CEO's Report

Ms. Senitria Goodman provided updates on Trillium operations.

Tailored Plan Activities

In its first year, our Tailored Plan program delivered meaningful, measurable improvements in member care and transformed how individuals with complex care needs access and experience support. Ms. Goodman reviewed transportation, innovative technology, care management, re-entry support, and community engagement and the impact the efforts in these areas have had on improving access to services and better health outcomes for our members.

Legislative Updates

NCDHHS Deputy Secretary Mr. Jay Ludlam clarified in a recent call that the Health Opportunities Program Pilot (HOP) has been stopped. Mr. Ludlam explained that it is not a federally-driven cut, rather it is from the General Assembly because they have not funded the program beyond June 30, 2025. Ms. Goodman stated that Trillium staff who support the program will be shifted to other roles within the organization.

Ms. Goodman stated that the NCDHHS Children and Families Specialty Plan is anticipated to launch in December 2025. Trillium Leadership continues to actively

partner with Blue Cross Blue Shield and county-level Departments of Social Services to support the seamless member transition to this new plan.

Senator Amy Galey has circulated Trillium's Resolution on Kratom to North Carolina's Senate, but the House of Representatives has not reviewed it yet as they are not in session.

Personnel Changes/Other

Ms. Goodman announced the selection of Ms. Kellie Baker as Trillium's next Chief Financial Officer (CFO). Ms. Goodman reminded the Board that the previously-approved resolution designating the role of the CFO as the statutory-designated Finance Officer for purposes of compliance with Chapters 122C and 159 of the North Carolina General Statutes is name-blind. She stated that there is no need to adopt a new formal resolution as the previously approved resolution does not include the name of the CFO. However, the Board will need to acknowledge and approve Ms. Baker as the new Finance Officer.

Mr. Wally Overman made a motion to approve Ms. Kellie Baker as Trillium's Finance Officer. Mr. Randy Abbott made a second. The motion carried.

Ms. Goodman informed the Board that Human Resources Director, Ms. Tammy Perry, has announced her retirement effective at the end of June 2025. Ms. Perry has more than 24 years of dedicated service.

Ms. Goodman concluded the CEO report by thanking the Board for their continued support and guidance as Trillium moves forward into our second year of Tailored Plan operations.

A detailed report was included in the meeting materials.

XI. Chair's Report

Dr. Denauvo Robinson thanked the Trillium staff as well as the Governing Board members for the work they continue to perform. He also brought attention to the Governing Board meeting schedule for fiscal year 2025-2026. The schedule was included in the Consent Agenda, and he wanted to ensure everyone had a chance to review it.

XII. Convene Finance Committee Meeting

Dr. Denauvo Robinson entertained a motion to recess the Governing Board meeting and to convene the Finance Committee meeting.

Mrs. Lorraine Washington made a motion to recess the Governing Board meeting and to convene the Finance Committee meeting. Ms. Sheron Mosby made a second. The motion carried.

XIII. Business Financial Plan and Adoption of Budget Ordinance for FY 2025-2026

Ms. Kellie Baker presented the Business Financial Plan for fiscal year 2025-2026. The Business Financial Plan and Budget Ordinance were reviewed in detail during the June 10, 2025, Budget Work Session. Ms. Baker reminded the members that the budget includes funding for a 2% across the board salary increase for employees as well as funding for pay for performance which will equate to a 5% increase.

As there was no discussion, Ms. Baker asked for approval of the FY 2025-2026 Budget Ordinance.

Motion was made by Mrs. Lorraine Washington to approve the Trillium Budget Ordinance for FY 2025-2026. Mr. L.S. “Bo” Dean, Jr. made a second. The motion carried.

XIV. Budget Revision for FY 2024-2025

Ms. Kellie Baker reviewed the General Fund-Budget Ordinance Amendment I document. She asked for approval to authorize the Budget Officer to make changes in the fiscal year 2024-2025 budget in accordance with the Amendment I.

Motion was made by Ms. Janice Nichols to approve the authorization of the Budget Officer to make budget changes to the FY 2024-2025 budget. Mr. Tony Hunt made a second. The motion carried.

XV. Adoption of the Budget Resolution Necessary to Close Fiscal Year 2025-2026

The Resolution of the Governing Board of the Trillium Health Resources Governing Board Authorizing the Board Chair to Approve Budget Revisions for FY 2025-2026 was included in the meeting materials. Dr. Denauvo Robinson requested a motion to approve the Adoption of the Budget Resolution necessary to close fiscal year 2025-2026.

Motion was made by Ms. Holly Connor to approve the Adoption of the Budget Resolution necessary to close fiscal year 2025-2026. Ms. Janice Nichols made a second. The motion carried.

XVI. Pay Plan/Salary Schedule for FY 2025-2026

Ms. Melissa Owens, Chief Human Resource Officer for Trillium, reviewed the proposed Play Plan changes for the upcoming year. Ms. Owens reviewed the proposed changes and stated that one of the changes is to condense grades as one of the grades only had one employee in that grade. The other adjustments are due to any approved adjustments for salaries, such as the approved cost of living adjustment. Ms. Owens stated that the Pay Plan must be submitted to the office of State Personnel each year.

Commissioner Priscilla Little-Reid asked about the salary component in the Consolidation Agreement between Trillium, Sandhills, and Eastpointe. Ms. Owens stated that any salary increase, or decrease will be based on the market study currently being performed by a nationwide agency. In addition, a market comparison of job descriptions as well as education and experience will be taken into consideration.

Motion was made by Mr. Wally Overman to approve the Pay Plan/Salary Schedule for FY 2025-2026. Ms. Marie Britt made a second. The motion carried.

Dr. Denauvo Robinson requested a motion to go into a short recess.

Motion was made by Ms. Sheron Mosby to recess the Trillium Governing Board Meeting. Mr. Randy Abbot made a second. The motion carried.

After a short recess, Dr. Denauvo Robinson requested a motion to come out of recess and resume the Trillium Governing Board meeting.

Motion was made by Mrs. Lorraine Washington to come out of recess and resume the meeting. Ms. Janice Nichols made a second. The motion carried.

XVII. Closed Session

Board Clerk, Lisa A. Jarman read the statement requesting a motion to go into closed session pursuant to N.C.G.S. 143-318.11(a)(3), (2), N.C.G.S. 143-318.11(a)(6), and N.C.G.S. 143-318(a)(1) per N.C.G.S. 131E-97.3.

Motion was made by Commissioner Little-Reid to enter into closed session. Dr. Laticia Hill-Godette made a second. The motion carried.

Upon returning to open session, Mr. Denauvo Robinson requested a motion to approve the actions taken in closed session.

Motion was made by Ms. Sheron Mosby to approve the actions taken in closed session. Ms. Holly Connor made a second. The motion carried.

XVIII. Adjournment

Dr. Denauvo Robinson asked for any further business to be brought before the Board. As there was none, he asked for a motion to adjourn.

Motion was made by Ms. Sheron Mosby to adjourn the June 26, 2025, Governing Board meeting. Dr. Laticia Hill-Godette made a second. The motion carried.

The meeting adjourned at 8:01 pm

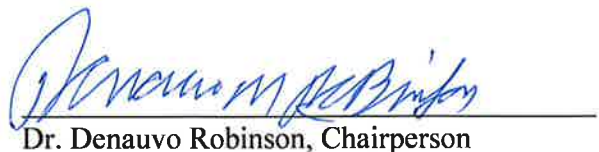
The next Governing Board meeting is scheduled for August 28, 2028.

Minutes prepared by Lisa A. Jarman



Lisa A. Jarman, Minutes Recorder

8/28/2025
Date



Dr. Denauvo Robinson, Chairperson

8/28/2025
Date